



ELFOSystem GAIA
Heat pump systems
for residential
mono-family comfort



THE FUTURE

OF OUR PLANET
DEPENDS ON WHETHER WE SUCCEED IN REDUCING
FOSSIL FUEL CONSUMPTION AND START USING
RENEWABLE ENERGY SOURCES



ECOLOGICAL AWARENESS

SUSTAINABLE BUILDINGS

The best renewable Energy is the one that is not used: a battle that is being fought on two fronts.

A reduction in energy consumption thanks to buildings with innovative insulation systems and high efficiency installations.

The use of renewable, ecofriendly and free energy sources, which reduce our dependency on fossil fuels.



ENERGY renewable sources and efficient use

Clivet complete system uses renewable energy from the sun, which is stored in the air, water and ground or captured directly by the solar thermal and photovoltaic panels. All the elements of the system are designed to ensure that the building's energy requirements are met as efficiently as possible, with the necessary quantities of energy being distributed only where and when required. It does not emit CO₂, fine dust or other harmful substances. It reduces indirect CO₂ emissions by over 50%. It does not use gas or other fossil fuels, meaning that there is no risk of harmful substances leaking into the environment.

The Earth receives

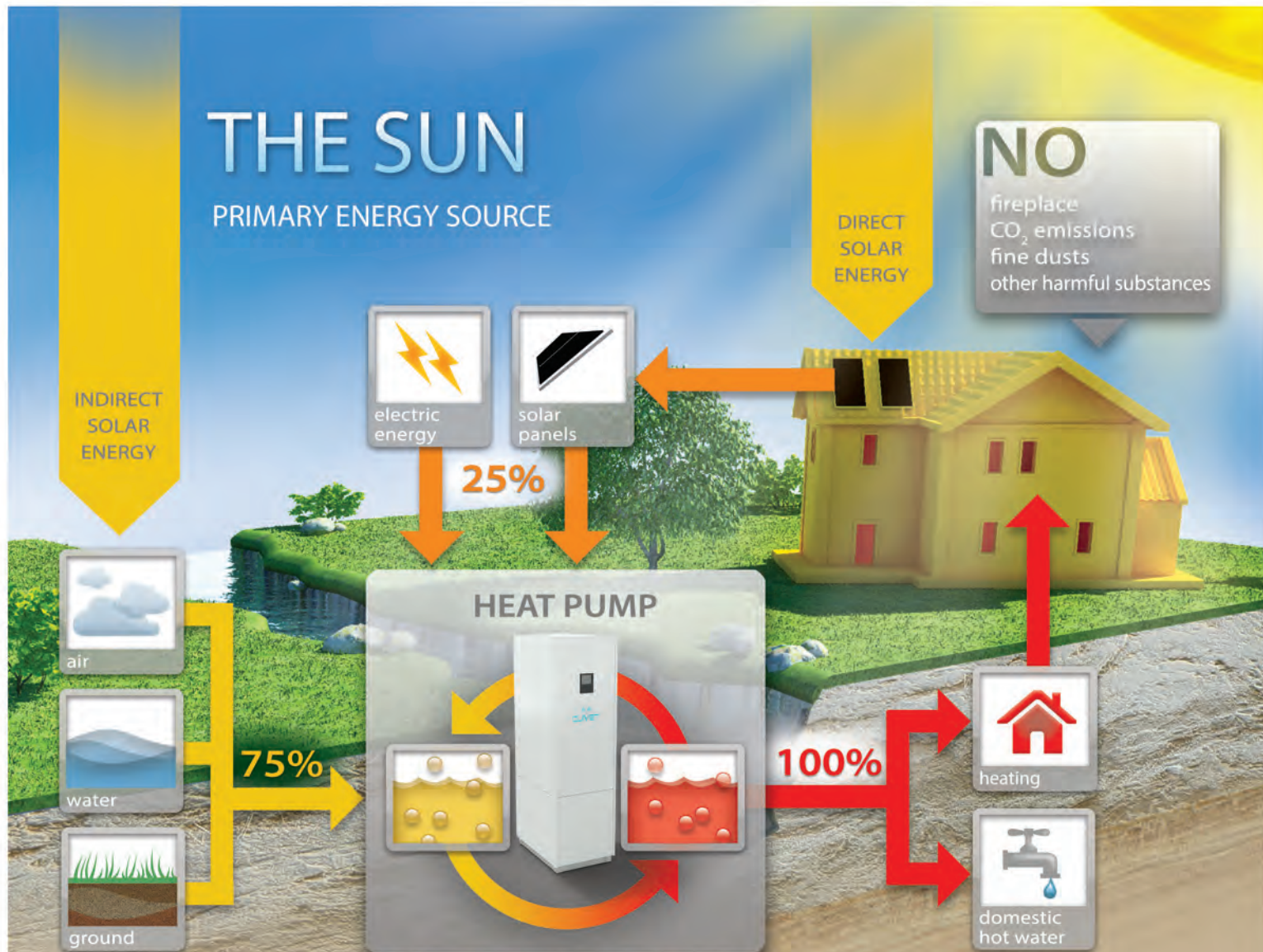
10.000

times more solar energy than
what's required by the whole mankind

ELFOSystem uses this energy

THE SUN

PRIMARY ENERGY SOURCE



HEAT PUMPS USE INDIRECT SOLAR ENERGY

Over 75% of the energy used by heat pumps is free and unlimited because it comes from the sun and it is stored in the air, water and ground. Using just 25% electricity, it is raised to an optimum level for summer and winter comfort.

The RES DIRECTIVE (Renewable Energy Sources) was approved on 23rd April 2009 by the European Parliament, acknowledging ambient heat as a form of renewable energy. The heat pumps, using the heat contained in the air, water and ground, therefore draw their effect from a renewable source.

CONVENTIONAL COMBUSTION

Primary Energy ⁽¹⁾
102

Fossil fuels

Energy
102



100

Average seasonal efficiency 98%

HEAT PUMPS

Primary Energy ⁽²⁾
54,2

Hydroelectric
Thermal
Renewable

Free
ambient
energy

Electric energy
25

Renewable
energy
75



100

SCOP⁽³⁾ = 4,0

Primary energy consumption reduction of 47%
CO₂ emission reduction of 50 %

(1) Can be used in its natural form

(2) Conversion factor of 2,17 between electricity available to the network and primary energy used for its production.

(3) Seasonal coefficient of performance

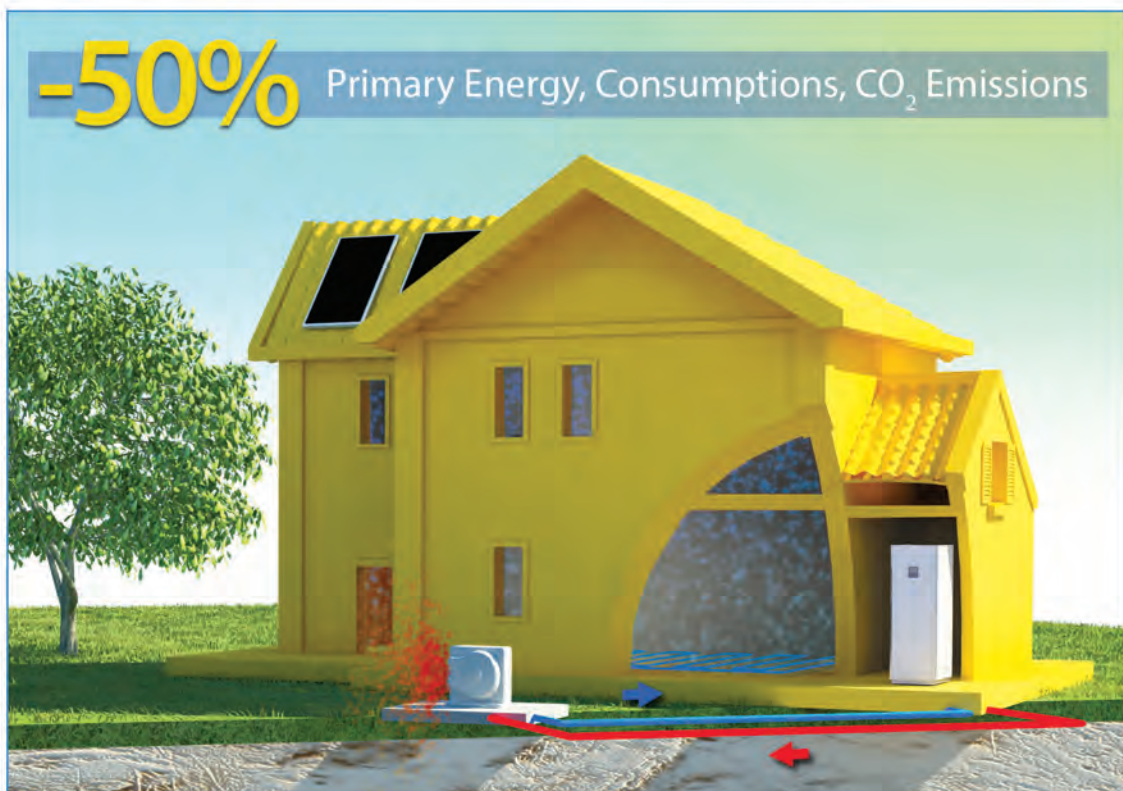
HEAT PUMPS

GUARANTEE YEAR ROUND COMFORT BY USING FROM 75% TO 100% RENEWABLE ENERGY

A single system for heating and cooling.

In winter, heat pumps take energy from outside and transfer it inside the building.

In summer, the heat pumps can reverse their operation and transfer heat from inside the building to the outside, thereby providing indoor cooling.



ELFOSYSTEM CAN ALSO USE DIRECT SOLAR ENERGY

ELFOSystem GAIA is different from all the other heat pumps available on the market, as it can be connected directly to the solar thermal panels. In this case, domestic hot water is produced free of charge for most of the year.

If combined with solar photovoltaic panels, it can lead to a complete independence from fossil fuels.



COMFORT

Protect your wellbeing

ELFOSystem controls and manages ALL aspects of Comfort:

- TEMPERATURE
- HUMIDITY
- AIR RENEWAL AND QUALITY
- QUIET OPERATION
- DOMESTIC HOT WATER



ELFOSystem, 365 days a year

The ideal climate is available all year round with ELFOSystem, as if time was stopping to allow a relaxing ambient that is not dependant from external factors.



ELFOSystem, fresh and clean air

Odours and harmful elements build up when there is no air renewal at home. The recent trend of increasing thermal insulation in the home makes controlled mechanical ambient air renewal even more important. Introducing untreated fresh air is not always good for your health and involves high energy costs. Elfo System rejects air from inside the building and introduces purified outdoor air, using a recovery system that is based on the heat pump principle.



ELFOSystem

Why an industrialized system?

Clivet chooses and optimizes the best technological solutions and integrates them into a pre-assembled system. Therefore it offers to engineers, installers, maintainers and to the users of the same installation the maximal efficiency and a single point of contact.

■ TOTAL PRECISION AND DESIGN COMPETENCE

The project of every Clivet systems is created by the experience of a team made of technicians and engineers.

■ REDUCTION OF THE INSTALLATION TIME

Clivet will take care of selecting the components and of pre-assembling the hydraulic and electrical connections. Cost and time savings offer a major competitiveness to installers and the whole cost reduction for the customer.

■ COMFORT AND ENERGY SAVING GUARANTEED

The system is the result of a design, testing and optimization process that can be obtained only with the help of professional laboratories and industrial instrumentation.

■ REDUCTION OF DIMENSIONS

Less space dedicated to the system means more space for living in the house.



MORE VALUE to your house

The European Union has issued a directive (2002/91/CE) which requires buildings to have an energy efficiency certificate, based on primary energy requirement.

The value of a house also depends on this.

ELFOSystem, with primary energy consumption of 50% lower than traditional boiler solutions in a similar building, permits higher energy ratings.

ELFOSystem contributes to increase the energy efficiency and the value of the property, with a return on the investment being achieved within 3-4 years on average.

Specific primary energy for heating [kWh / m² per year]



Energy rating according to national guidelines

The example provided refers to:

Location: Milan, Climate Zone E (2404 DD). Single dwelling.

Surface area 200 m²; gross heated volume 600 m³; external wall area: 440 m²; ratio S/V: 0.73 m⁻¹
Outer insulation: compliance with legal transmittance value (Uwalls: 0.34; Uroof: 0.30; Ufloor: 0.33; Uwindows: 2.2 W/m² K).

CLIVET, an industrial partner specialized

With more than 20 years of experience in the year round

airconditioning systems

Clivet is the European leader in designing and delivering the heat pump systems for your comfort. The group has a staff of 550 employees in Italy and more than 150 abroad. Clivet headquarters in Italy has an operational area of over 50.000 m².

This important structure and its experience allow Clivet to be the ideal partner for every successful project.



SOLUTIONS FOR NEW HOUSES

THE FOUR ELEMENTS OF **ELFOSystem GAIA**



HEATING/COOLING PRODUCTION GAIA Aria or GAIA Acqua

Production of the necessary energy for heating, cooling and domestic hot water production by means of high energy efficiency heat pumps.



AIR QUALITY ELFOFresh²

Air renewal and purification in controlled conditions and heat recovery from the exhaust air.



HEATING/COOLING DISTRIBUTION ELFODistribution

Heat distribution through fan coils, radiant panels or radiators.



SYSTEM CONTROL ELFOControl²

Temperature control by means of a comfort control unit able to activate the various components of the system to reach the required level of comfort.

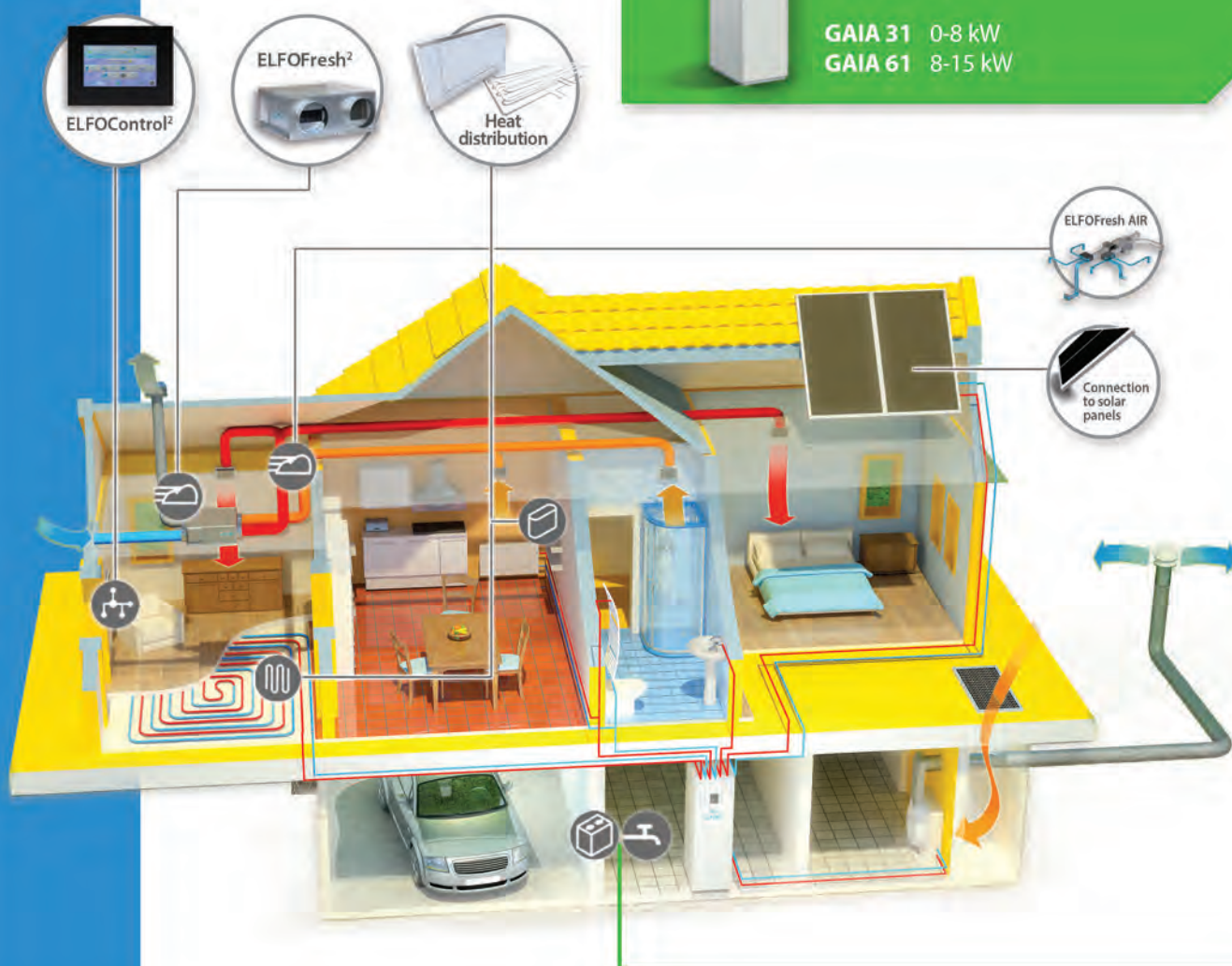


GAIA

Heat pump with connection to solar panels.

GAIA 31 0-8 kW

GAIA 61 8-15 kW



RE-QUALIFICATION and HIGH CAPACITY

THE FOUR ELEMENTS OF **ELFOSystem GAIA Maxi**



HEATING/COOLING PRODUCTION GAIA MAXI

Cooling and heating energy production for heating, cooling and hot water production with a combined energy monoblock unit.



AIR QUALITY ELFOFresh²

Air renewal and purification in controlled conditions and heat recovery from the exhaust air.



HEATING/COOLING DISTRIBUTION ELFODistribution

Heat distribution through fan coils, radiant panels or radiators.



SYSTEM CONTROL ELFOControl²

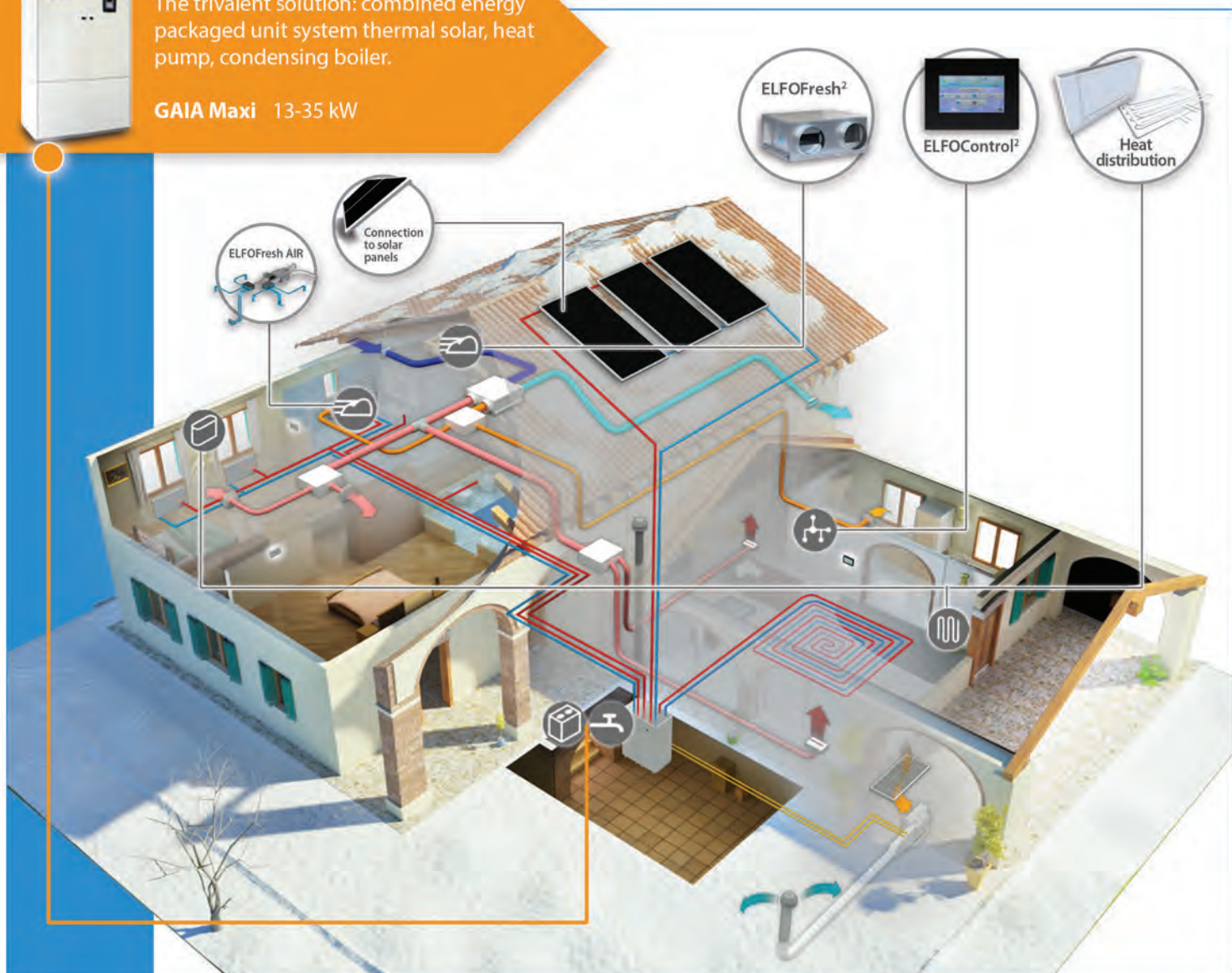
Temperature control by means of a comfort control unit able to activate the various components of the system to reach the required level of comfort.



GAIA Maxi

The trivalent solution: combined energy packaged unit system thermal solar, heat pump, condensing boiler.

GAIA Maxi 13-35 kW



GAIA

THE HEART OF ELFOSystem GAIA

HOT WATER
PRODUCTION
UP TO
60°C

The heat pump
replacing the boiler and air conditioner

- PACKAGED RENEWABLE ENERGY UNIT FOR COMFORT
all the system components are housed inside the unit
- BUILT-IN SYSTEM FOR THE RECOVERY OF SOLAR ENERGY
FROM HEATING COLLECTORS
free domestic hot water production using the energy captured by
the solar panels
- BUILT-IN DOMESTIC HOT WATER PRODUCTION
- SYSTEM WITH THE BEST SEASONAL EFFICIENCY ON
THE MARKET
DC Inverter technology applied to the compressor, fan, system
circulating pump and hot water circulating pump
- OPERATION WITH OUTDOOR AIR TEMPERATURES DOWN
TO -22°C

Pre-assembled heating unit

Gaia goes away from the difficulties involved in choosing, installing and wiring in all the elements of a traditional system.

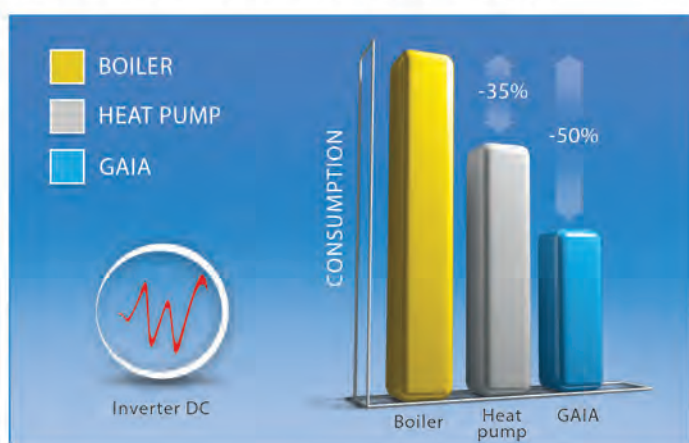
Gaia includes all the components of the system, tested by Clivet, in a single unit.

Installation times are drastically reduced for a quality result.

The heating system takes up to 60% less space than a bulky traditional systems.



Maximised seasonal efficiency



Direct current inverter technology applied to the compressor, circulating pump and fan. The speed of the various devices can be modulated on the basis of the actual energy requirements, allowing for a further reduction in consumption and a significant improvement in terms of seasonal efficiency.

Fully automatic



ELFOControl² is the "brain" behind your system, communicating with all the installed components. It checks the operating conditions of very single device and allows to adjust the operation of the entire system from a single control point that can set of all the desired parameters for the required comfort conditions.

GAIA

The unit that assures the best efficiency with a reduction of costs, space and installation time

The Directive for the eco-design of consuming energy products (2005/32/EC) will favour solutions with the best whole efficiency in terms of:

- GENERATION
- DISTRIBUTION
- EMISSION
- CONTROL

GAIA, beside being extremely efficient as per EuP directive, allows also improvements for installation time and spaces.

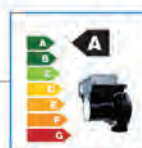
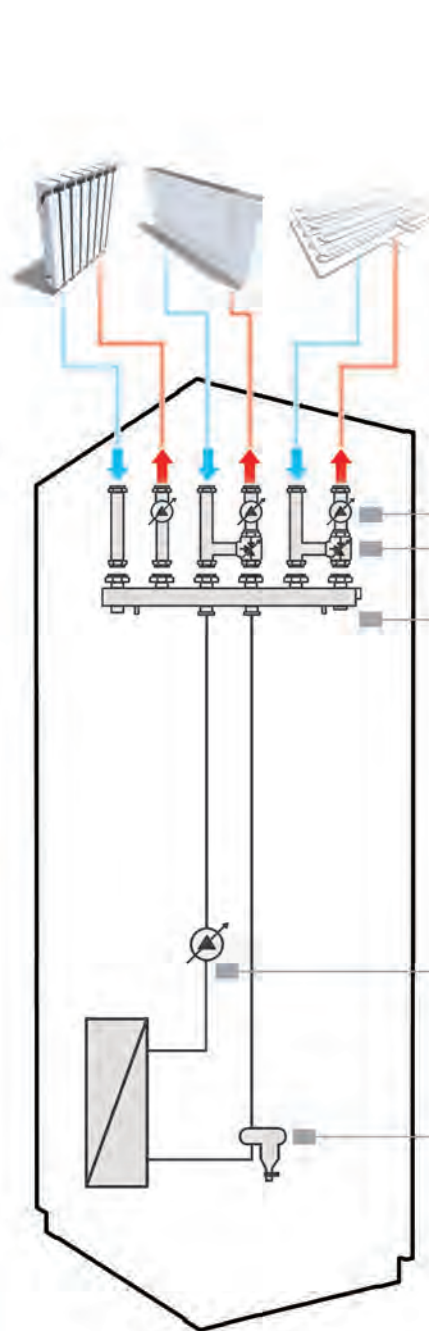
-60%

SPACE
OCCUPIED BY
THE UNIT (*)

-20%

COMPLETE
SYSTEM
INSTALLATION
TIME (*)

(*) Indicative comparison among traditional system with a condensation burner, storage tank with thermal solar panels, split air conditioners and air renewal system with cross flow recovery Vs ELFOSystem GAIA.



EFFICIENT EMISSION

The DC INVERTER zone circulators grant the automatic and continuous modulation of the water flow based on the actual temperature required. The water is supplied to the ambient terminals and to the heating distribution system in the most appropriate quantity and temperature for the best efficiency for the heating diffusion.



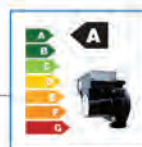
MIXING VALVES CONTROL

They allow to obtain different temperatures of the water based on the type of terminal. They are integrated into the unit, without any external wiring.



DISTRIBUTION integrated hydraulic disjunctor

It ensures the hydraulic separation between the unit and the installation obtaining a lower energy dispersion outside the unit besides the reduction of installation time.



EFFICIENT ENERGY generation

The primary DC inverter circulator allows the DC Inverter compressor to work all the time with the maximum efficiency.



CLEANING THE HYDRAULIC CIRCUIT

GAIA is equipped of cleaning system of the hydraulic circuit, by means of sludge remover eliminates pollutants, rust and sludge deposits inside the installation that may cause considerable damages to the terminals, valves and exchangers, guaranteeing system performance and reliability over time.

ELFOSystem GAIA: the advantages of a complete solution

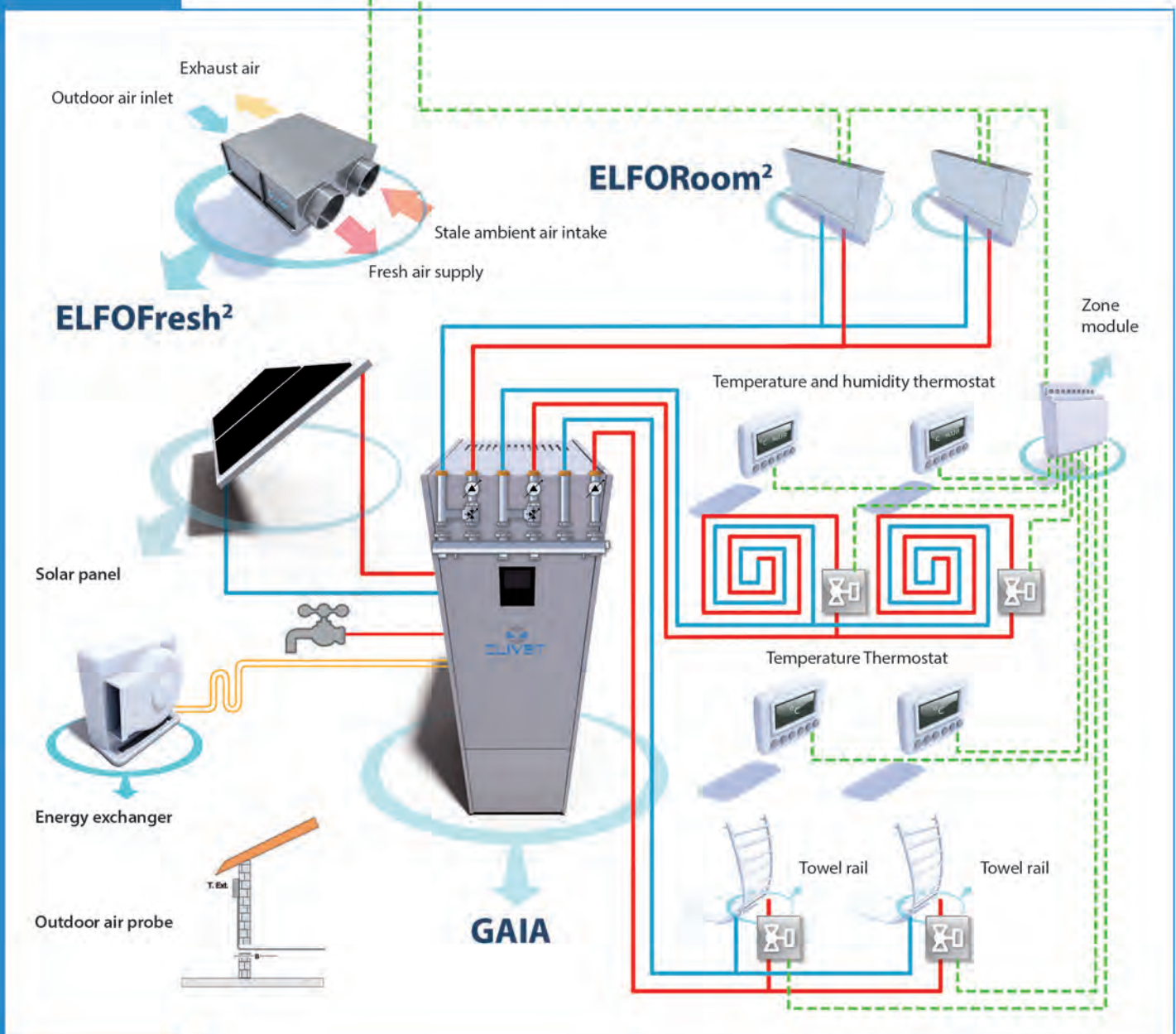


ELFOSystem GAIA allows many advantages by improving the residential comfort quality and improving the quality of design, installation, use and maintenance when compared to the competitors.

A single system based on the heat pump technology provides additional important advantages:

- Reduction of primary energy consumptions
- Reduction of the annual operating costs
- Reductions of CO₂ emissions

Many installations of ELFOSystem GAIA feature benefits of 50% if compared to the traditional systems with split air conditioner and boiler.



AEROTHERMAL

"Air to Water" heat pump

GAIA Aria version allows to recover the thermal and cooling energy contained in the outdoor air.

GAIA Aria

GAIA Aria recovers the energy available in the air, even when outdoor air temperature is very rigorous down to -22 °C.

- The large heat Exchange surface helps increasing the efficiency of the system
- The special shape of the heat exchanger enables to reduce the energy for the defrost cycles
- The speed of the air flowing through the heat exchanger is reduced to guarantee a quiet operation
- The air diffuser that can be rotated allows to direct the airflow
- The heat exchanger shape avoids any negative influences of prevailing winds that may impair the proper functioning of GAIA.
- The plastic frame eliminates problems of corrosion

HEAT EXCHANGER

+70%
DEFROST CYCLE
EFFICIENCY (*)

The air outlet may be from any of the 4 sides

Free or ducted outlet

REFRIGERANT LINES
The maximum distance between the two elements can be up to 20 meters with a maximum difference in height of 15 meters.

(*) compared to a traditional unit, thanks to the generous dimensions of the exchanger and to an accurate defrost setting.

HEAT EXCHANGER INSTALLED OUTSIDE



Close to an external wall with lateral exhaust air.

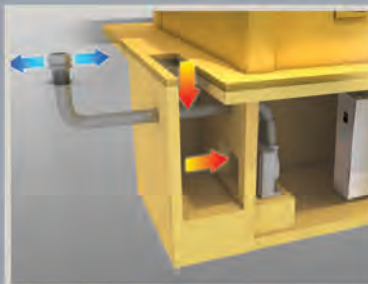
ENERGY EXCHANGER INSTALLED INSIDE



In the attic, with outdoor air intake through a window and lateral exhaust in the roof.



The air delivery duct and exhaust far from the dwelling.



In the basement, with outdoor air intake through the fanlight and exhaust far from the dwelling, through an underground duct.

GEOHERMAL HYDROTHERMAL

**"Water to water" or
"glycol to water" heat
pump.**

In the Acqua version, GAIA offers thermal and cooling energy recovery for all applications using groundwater, well water or geothermal systems.

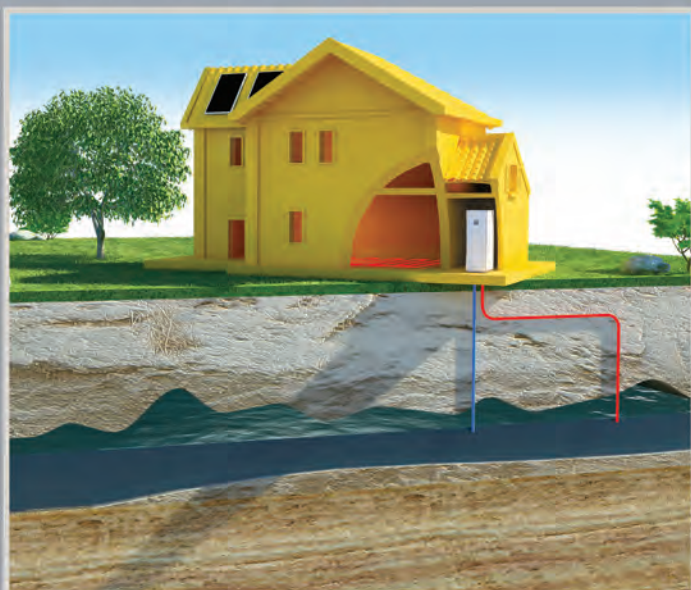
GAIA Acqua

GAIA Acqua is an extremely flexible unit, sized to operate indifferently with geothermal probes or groundwater.

The standard unit is fitted with a source side DC motor circulating pump, which automatically modulates the water flow based on the temperature in order to optimise its performance.

GAIA Acqua is equipped, as an optional, with the natural cooling function which permits cooling without the need to activate the compressor.

GROUNDWATER ENERGY RECOVERY



GROUND SOURCE ENERGY RECOVERY



Vertical collectors

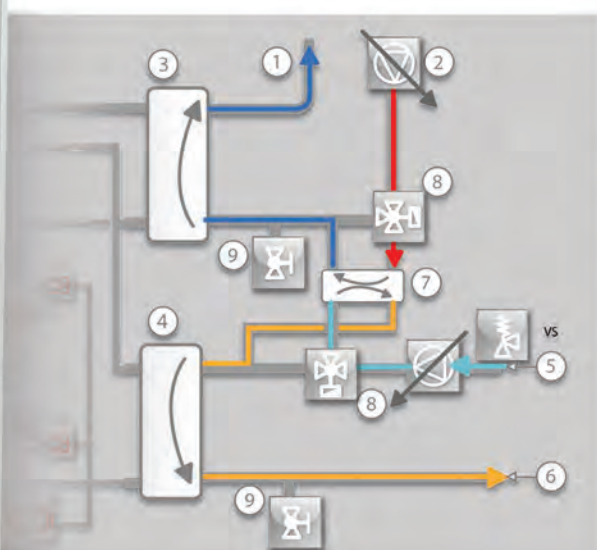


Horizontal collectors

NATURAL COOLING FUNCTION (OPTIONAL)

The low ground or groundwater temperature can be used free of charge to cool rooms in the home. All the components are inside the unit.

- (1) cooled water delivery (system)
- (2) cooled water return (system)
- (3) user side heat exchanger
- (4) source side heat exchanger
- (5) source water return
- (6) source water delivery
- (7) natural cooling plate heat exchanger
- (8) 3-way diverter valves
- (9) drain cocks



GAIA MAXI

THE HEART OF ELFOSystem GAIA Maxi

WATER
PRODUCTION
UP TO

70°C

Combined energy packaged unit system ideal for high capacity requirements

- **FOR HOUSES WITH HIGH USE OF CAPACITY**
Ideal for large houses and restructurings without additional works on the envelope in rigid winter climate zones.
- **SINGLE UNIT SYSTEM FOR COMBINED ENERGY COMFORT**
It integrates all system components in a single unit. It guarantees maximum reliability and simple installation and assures comfort and production of domestic hot water, favouring the use of renewable sources.
- **SOLUTION WITH THE BEST SEASONAL EFFICIENCY PRESENT ON THE MARKET**
Thermal solar for the production of domestic hot water and system integration, highly efficient heat pump (COP>4.4) with DC Inverter technology applied to compressor, fan, circulators and integration condensing boiler with 108% yield.

The trivalent solution: combined energy packaged unit system

INTEGRATION
DRAIN
THERMAL SOLAR

FULL INVERTER DC
HEAT PUMP

INTEGRATION
CONDENSING
BOILER



VARIABLE CAPACITY
MULTI-ZONE
DISTRIBUTION

280-LITRE
DOMESTIC
STORAGE TANK

186-LITRE
SYSTEM
STORAGE TANK



COMPLETE SYSTEM MANAGEMENT

Elfocontrol², included in GAIA Maxi, controls and manages all the components in the system, distributing exactly the right amount of energy required, when and where it is required, thus ensuring maximum system efficiency.

ELFOSystem GAIA Maxi

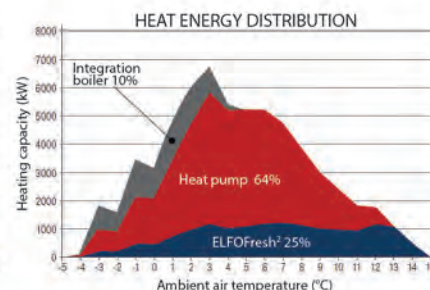
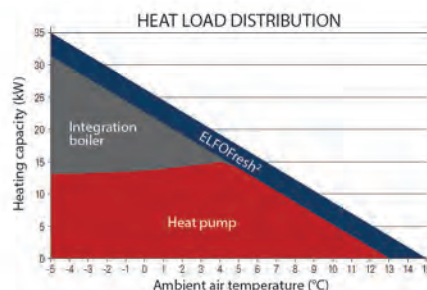
new houses and re-qualification of existing buildings: the numbers certify the efficiency of GAIA Maxi

Home with 35 kW with radiant panel system powered at 35 °C

ELFOSystem GAIA Maxi used in a home with low temperature radiant panels heating allows saving up to 45% of primary energy, of CO₂ emissions and working costs compared to a traditional solution with boiler and multisplit conditioner.

PAYBACK
2
 YEARS

**PRIMARY ENERGY
(CO₂ EMISSIONS
WORKING COSTS)**
-45%



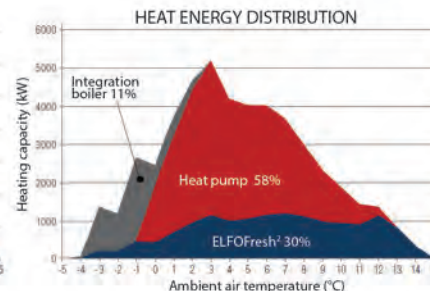
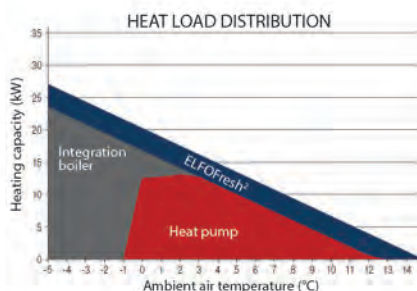
Data concerning a home in Milan, climate area E (2404 GG) with 600 m² surface and heating capacity requirement equal to 35 kW with application of RADIANT PANELS. ELFOSystem GAIA Maxi System: ELFOControl² + GAIA Maxi + ELFOFresh² 500. System for comparison: Boiler with 98% average seasonal yield + Multisplit conditioner + Recovery unit FI 70%. Cost of methane 0.08 €/kWh, Cost of electric energy with meter dedicated to the heat pumps 0.18 €/kWh.

Home with 27 kW with radiant panel system powered at 65 °C

When used in the energy re-qualification of a building in replacing the pre-existing generator with radiator system with high temperature, ELFOSystem GAIA Maxi assures a saving of 40% in using primary energy, of CO₂ emissions and in working costs.

PAYBACK
3*
 YEARS

**PRIMARY ENERGY
(CO₂ EMISSIONS
WORKING COSTS)**
-40%

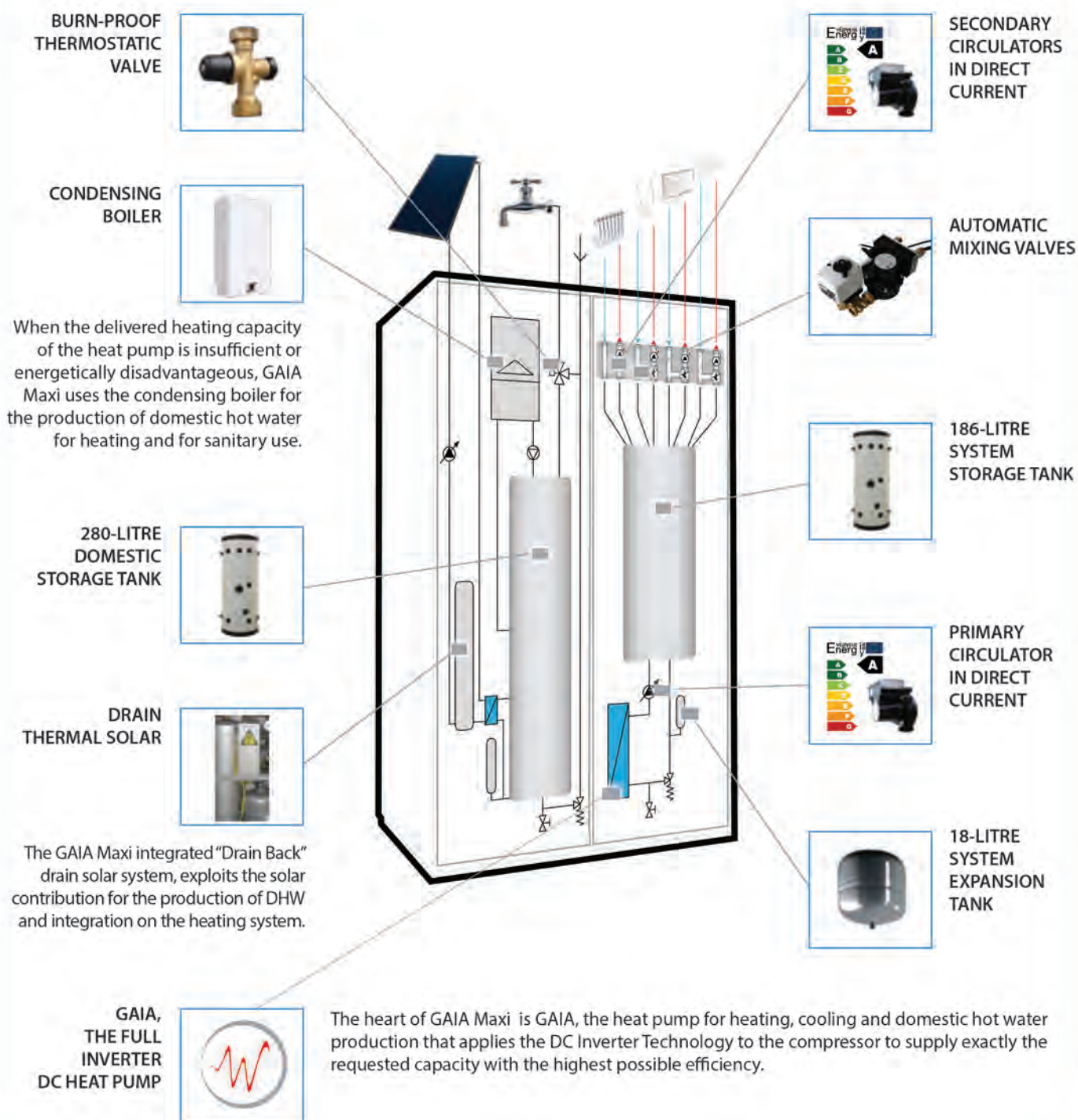


Data concerning a home in Milan, climate area E (2404 GG) with 400 m² surface and heating capacity requirement equal to 27 kW with application of RADIANT PANELS. ELFOSystem GAIA Maxi System: ELFOControl² + GAIA Maxi + ELFOFresh² 500+ ELFORoom². System for comparison: Boiler with 80% average seasonal yield + Multisplit conditioner + Recovery unit FI 70%. Cost of methane 0.08 €/kWh, Cost of electric energy with meter dedicated to the heat pumps 0.18 €/kWh.

*If we consider a system in heating only the payback of the solution ELFOSystem GAIA Maxi is 5 years.

GAIA Maxi integrated domestic hot water and hydraulic distribution

GAIA Maxi Integrates all system elements in a single unit, it guarantees maximum reliability and simple installation and assures comfort and the production of domestic hot water, favouring the use of renewable sources. Thermal solar for the production of domestic hot water and system integration, highly efficient **heat pump** (COP>4.4) with DC Inverter Technology applied to compressor, fan, circulators and integration condensing boiler with 108% yield make **GAIA Maxi the solution with the best seasonal efficiency present on the market.**



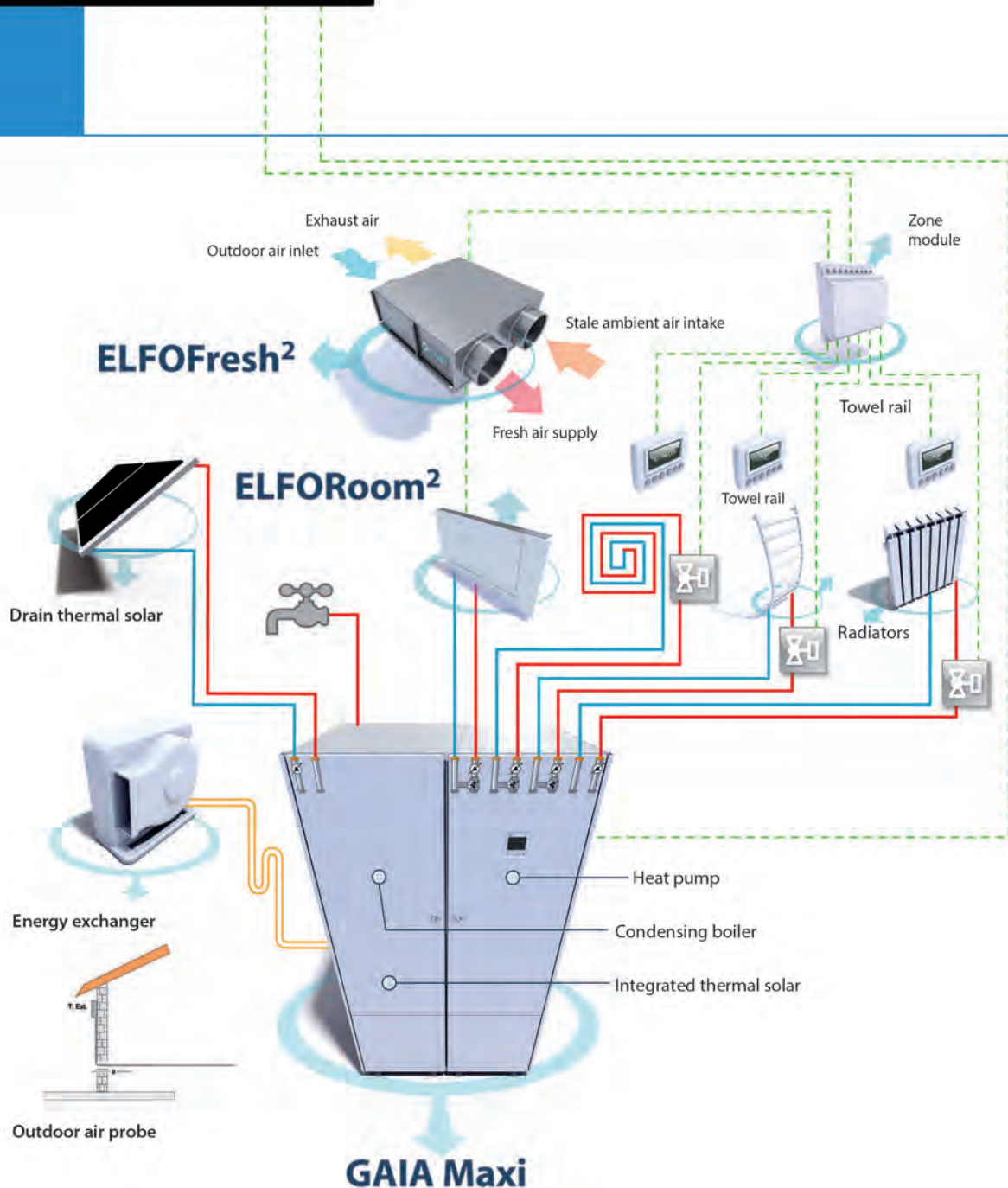
ELFOSystem GAIA Maxi: combined energy and pay back



Energy upgrade of the existing buildings will contribute in substantial way to the environmental goals that Europe has set.

The results of making efficient the existing buildings will be achieved if the pay-back of the investment will be sustainable.

The ideal solution for buildings with high capacity demand is ELFOSystem GAIA Maxi, whose heart GAIA Maxi is the Monoblock combined power unit, combining all the advantages of energy efficiency of the heat pump technology, of the solar thermal energy and of the condensing combustion, exploiting the more efficient energy resource with the least environmental impact.



AEROTHERMAL

"Air to Water" heat pump

GAIA Maxi Aria version allows to recover the thermal and cooling energy contained in the outdoor air.

GAIA Maxi flexible installation

It recovers the energy available in the air, even when outdoor air temperature is very rigorous down to -22°C .

- The large heat Exchange surface helps increasing the efficiency of the system
- The special shape of the heat exchanger enables to reduce the energy for the defrost cycles
- The speed of the air flowing through the heat exchanger is reduced to guarantee a quiet operation
- The air diffuser that can be rotated allows to direct the airflow
- The heat exchanger shape avoids any negative influences of prevailing winds that may impair the proper functioning of GAIA.
- The fully plastic frame eliminates problems of deterioration over time.



COOLING LINES
The maximum distance between the two elements can be of 20 m, of which maximum 15 m of height difference.



ENERGY EXCHANGER

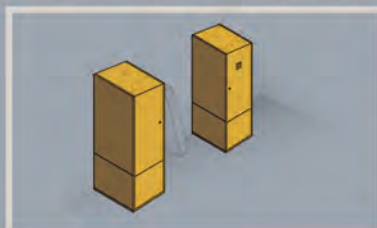


Channelled or free outlet supply

The supply can be turned on the 4 sides

The connection between GAIA Maxi and the Energy Exchanger is of cooling type, avoiding any risk of freezing.

GAIA MAXI IS MADE OF TWO SEPARABLE MODULES FOR ADAPTING TO EVERY INSTALLATION REQUIREMENT

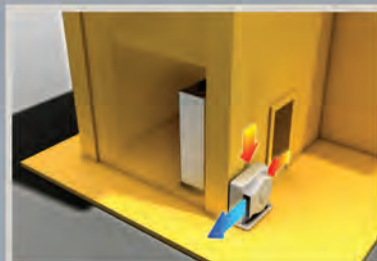


Heat pump module and domestic hot water module **installed separately along the same wall.**



Heat pump module and domestic hot water module **installed separately along different walls.**

HEAT EXCHANGER INSTALLED OUTSIDE

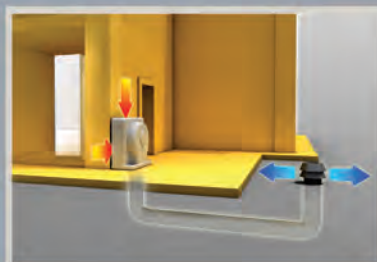


Close to an external wall with lateral exhaust air.

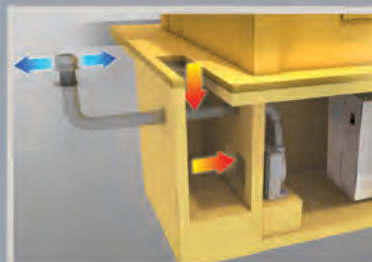
ENERGY EXCHANGER INSTALLED INSIDE



In the attic, with outdoor air intake through a window and lateral exhaust in the roof.



The air delivery duct and exhaust far from the dwelling.



In the basement, with outdoor air intake through the fanlight and exhaust far from the dwelling, through an underground duct.

Solar energy recovery integrated system

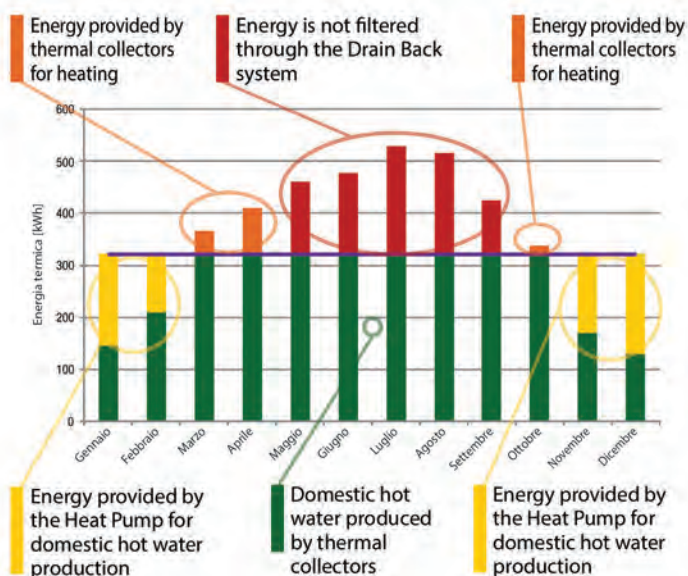
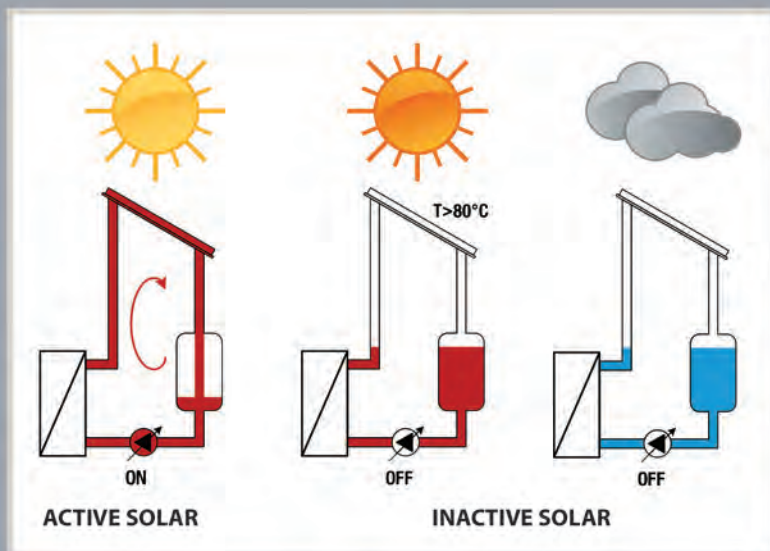
GAIA Maxi has been designed for connection to the **thermal solar panels** to further increase the use of renewable sources in the free production of domestic hot water and for the heating system.

Integrated "Drain Back"

The GAIA Maxi integrated "Drain Back" drain system, differentiates from the traditional forced circulation systems in the managing of the inactive phases during which the solar circuit can be drained to offer the necessary protection against risk of over-temperatures or freezing.

When the temperature of the water in the solar panels is too high, the GAIA Maxi control stops the solar pump to drain the circuit and protect the panels from the stagnation phenomena.

Draining also happens in case of low temperatures, in this way protecting the solar panel against the risk of its vector fluid freezing.



Maximum exchange efficiency

The use of a plate exchanger dedicated to connection for the thermal solar panels allows maximising the efficiency of the heat exchange for the production of hot water, makes maintenance easier and does not influence the real storage volume.

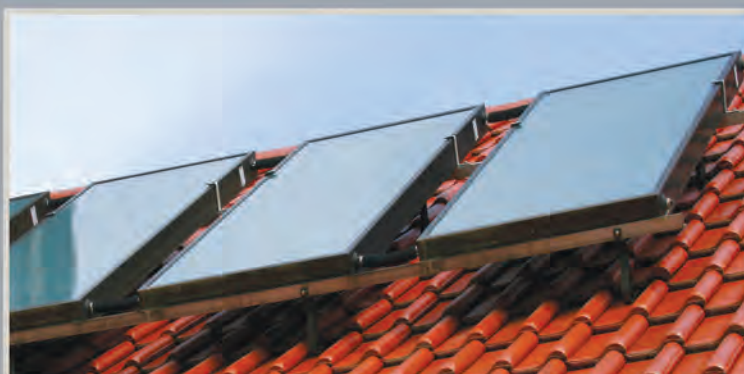
It satisfies over 70% of the requirement

Coverage of the heat energy requirement for the domestic hot water, captured through the thermal solar panels, is equal to 75%, the remainder only necessary during the winter months, is assured through the heat pump.

- Geographical area north of Italy
- 5 users
- 3 flat solar panels (position 30° - South)

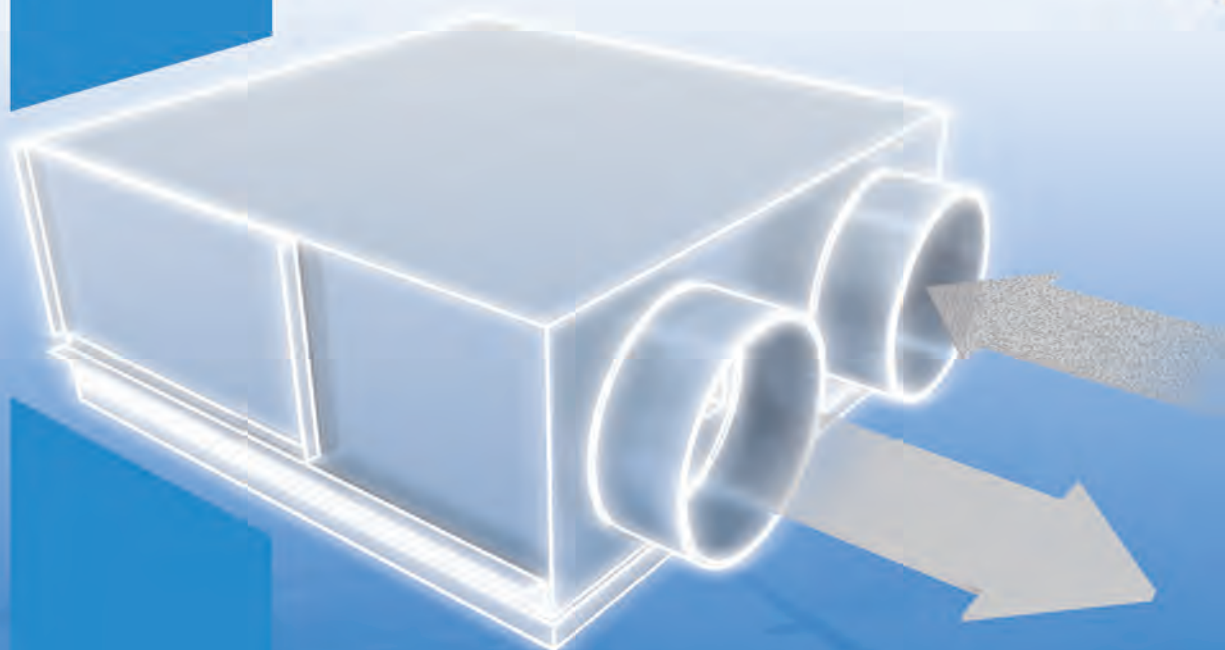
Thermal solar integrated to system

During the heating season, when the request for domestic hot water is satisfied, GAIA Maxi is able to use the heat energy captured by the solar panels and stored in the domestic storage tank to satisfy the system's request.



ELFOFresh²

New, clean and fresh
air at home



- ACTIVE THERMODYNAMIC RECOVERY
Summer and winter
- IT COVERS UP TO 80% OF THE BUILDING'S HEATING REQUIREMENT
- ELECTRONIC FILTRATION
For effective protection against even the most insidious pollutants (PM10, bacteria, pollen)
- DEHUMIDIFICATION
In summer, ideal for combination with radiant cooling
- FREE COOLING

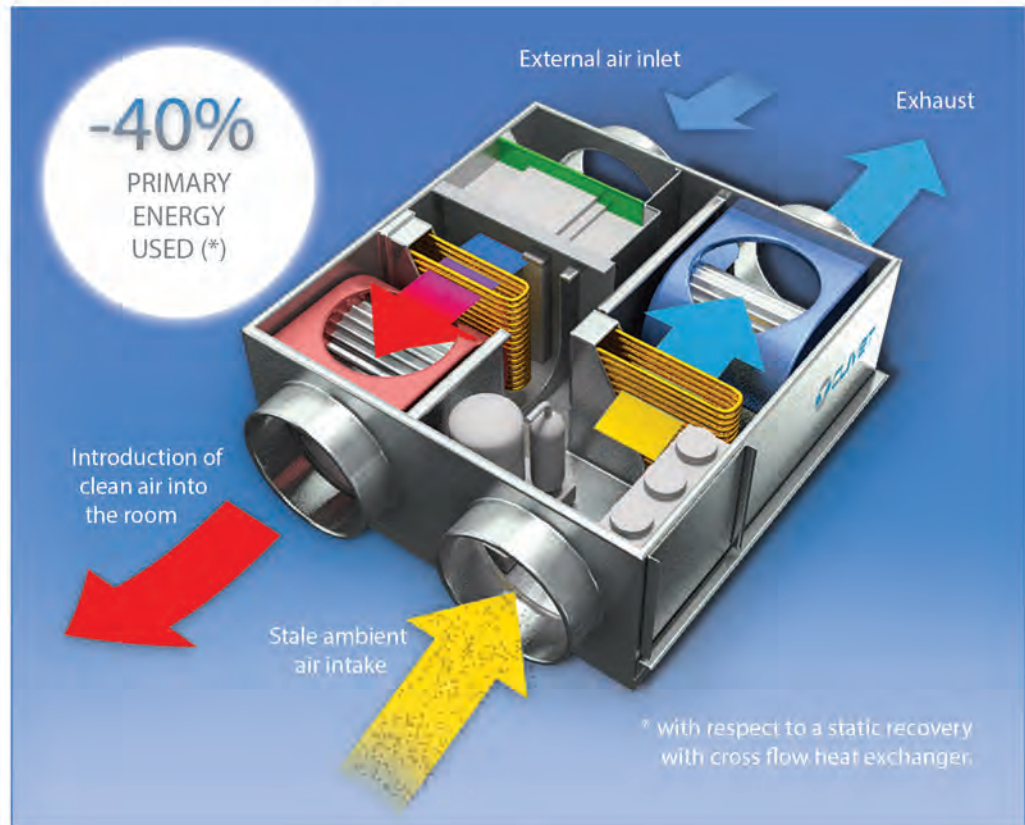
ELFOFresh² is the innovative air renewal and purification device for consistently clean air, at the right temperature and the right level of humidity, for total wellbeing at home.

ELFOFresh² is a reliable and economical choice, because it is no longer necessary to open the windows and to waste energy to allow fresh air to enter.

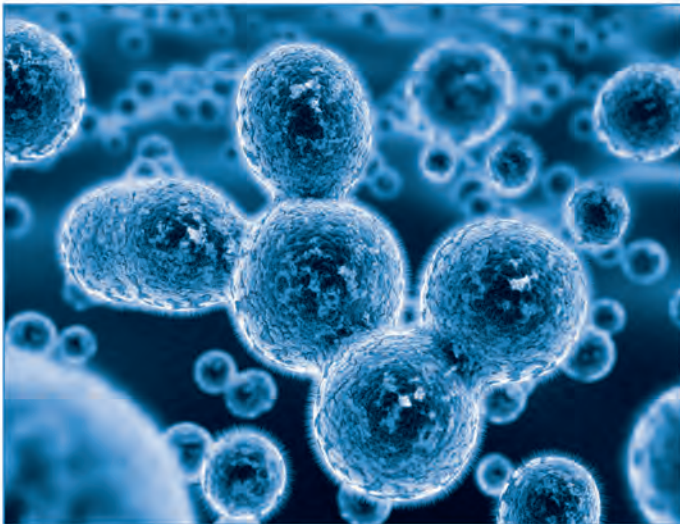
GREATER COMFORT, GRATER WELLBEING

Air renewal, purification and energy production

ELFOFresh² has a high efficiency cooling circuit, which absorbs the energy contained in the exhaust air and transfers it to the fresh air. In addition to recovering heat from the exhaust air, ELFOFresh² also generates a basis amount of energy, supplied to the building summer and winter. Thanks to its high energy efficiency, ELFOFresh² offers low energy consumption, consuming less than a conventional heat pump used as a main generator to produce the same amount of energy.



Eliminates pollutants



ELFOFresh² rejects the stale air and introduces purified and conditioned fresh air. The harmful elements and smells present in the outdoor air are eliminated by the efficient filtration system. The electrostatic filter is easy to extract and can be fully restored through washing.

Humidity control



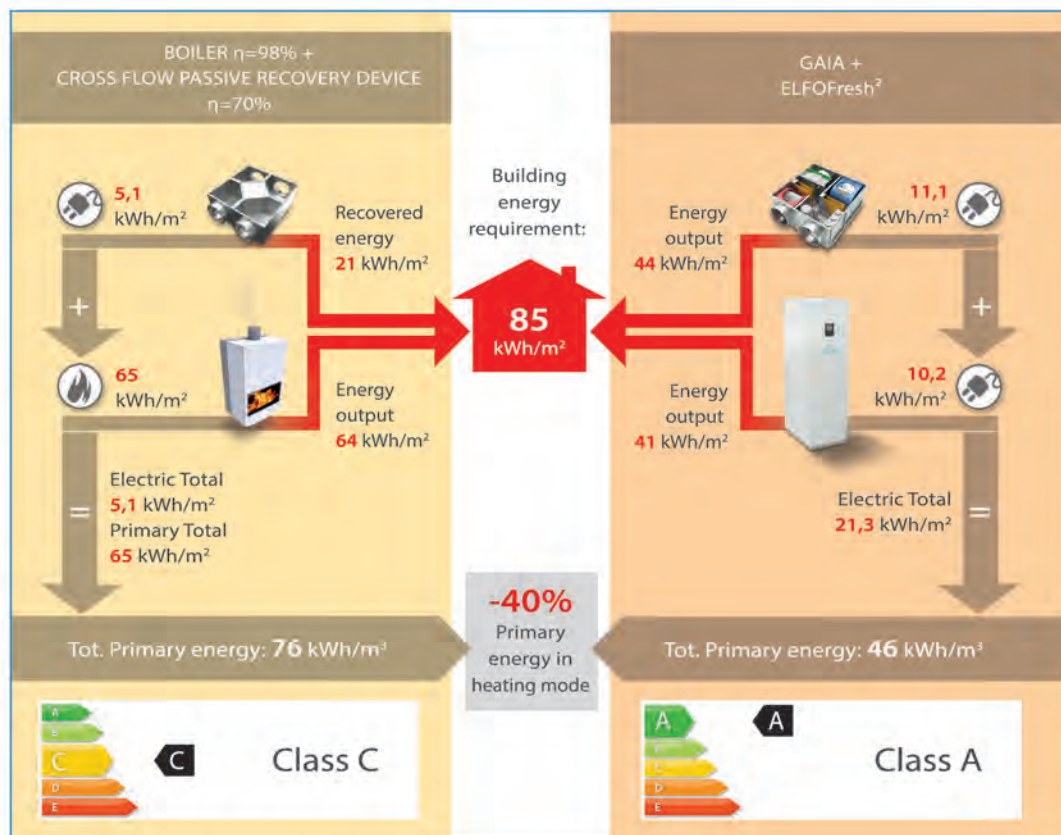
During summer operation ELFOFresh², cooling the air renewal, makes the dehumidification increasing comfort. The use of ELFOFresh² in cooling systems using underfloor, wall or ceiling heating, wall or ceiling makes it unnecessary to install the dehumidifier. In winter operation, thanks to the use of accessories dedicated, ELFOFresh² maintains a correct humidity value.

ELFOFresh²

Improves the building's energy rating

ELFOFresh² offers extraordinary energy efficiency, since it operates with a heat source, the exhaust air from the building, which is always better than outdoor air. During the winter, for example, it uses the exhaust air which is around 20°C, guaranteeing a COP of over 5,5.

ELFOFresh² reduces the ventilation load supplies additional energy, helping to maintain comfortable conditions. The result is an up to 40% reduction in primary energy consumption in heating mode compared to a traditional system.



System simplification

ELFOFresh² is a single solution offering the functions provided in traditional systems by three elements: the passive heat recovery device, the split airconditioning and the dehumidifier. Together with GAIA, ELFOFresh² Guarantees year round ambient comfort and domestic hot water production in the most efficient way, considerably simplifying the building system. With just 3 elements, ELFOSystem generates comfort and energy savings superior to those offered by a traditional system, which needs to use a good 6 elements to guarantee a comparable performance.



THE SUMMER AND WINTER OPERATING PRINCIPLE

Recovery which does not hinder ventilation

The controlled mechanical ventilation system with active recovery used by ELFOFresh² consists features heat exchangers with lower air side pressure drops than traditional systems, noticeably reducing the energy used for ventilation.

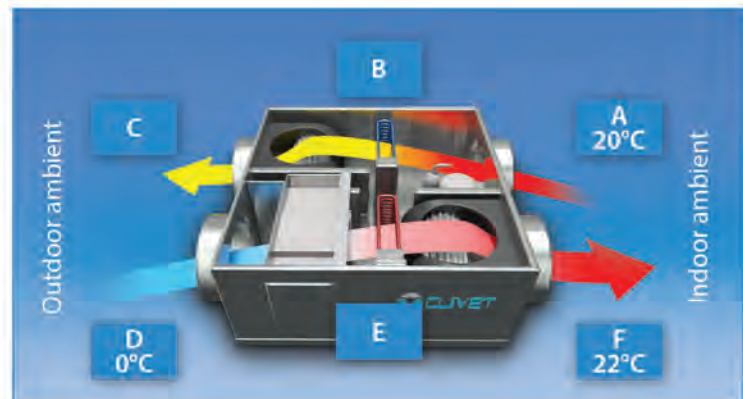
Traditional static recovery devices are subject to burdensome air flow pressure drops. They constantly hinder ventilation, generating higher electricity consumption and doing away with much of the energy effectively recovered over the year.

ELFOFresh², which offers active thermodynamic recovery, is equipped with high efficiency finned coils and guarantees very low pressure drops throughout the entire operating cycle.

Winter operation

The indoor air (A) flows through the evaporator coil (B) and transfers heat to the heat pump. Only then it is rejected (C).

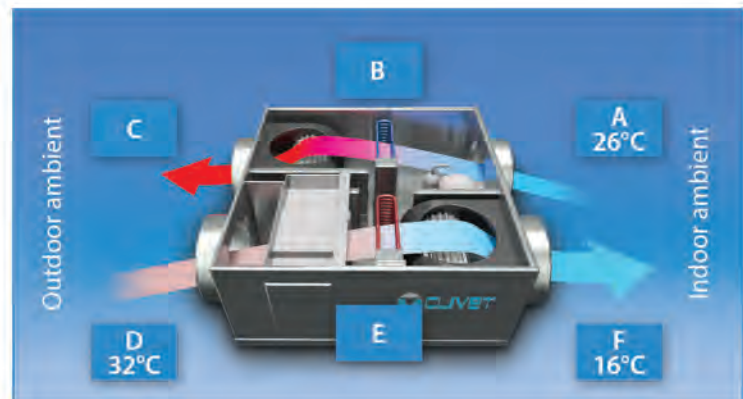
After having taken energy from the exhaust air, the refrigerant in the heat pump transfers it through the condenser coil (E) to the outdoor fresh air (D) before being introduced in the room (F).



Summer operation

The cooling cycle is inverted thanks to the 4-way valve, so that the "cold" contained in the exhaust air (A) is recovered in the condenser coil (B) before the air is rejected (C). The

outdoor air (D) is filtered and then cooled and dehumidified, passing through the evaporator (E) before being introduced into the room (F).



Free cooling: free comfort

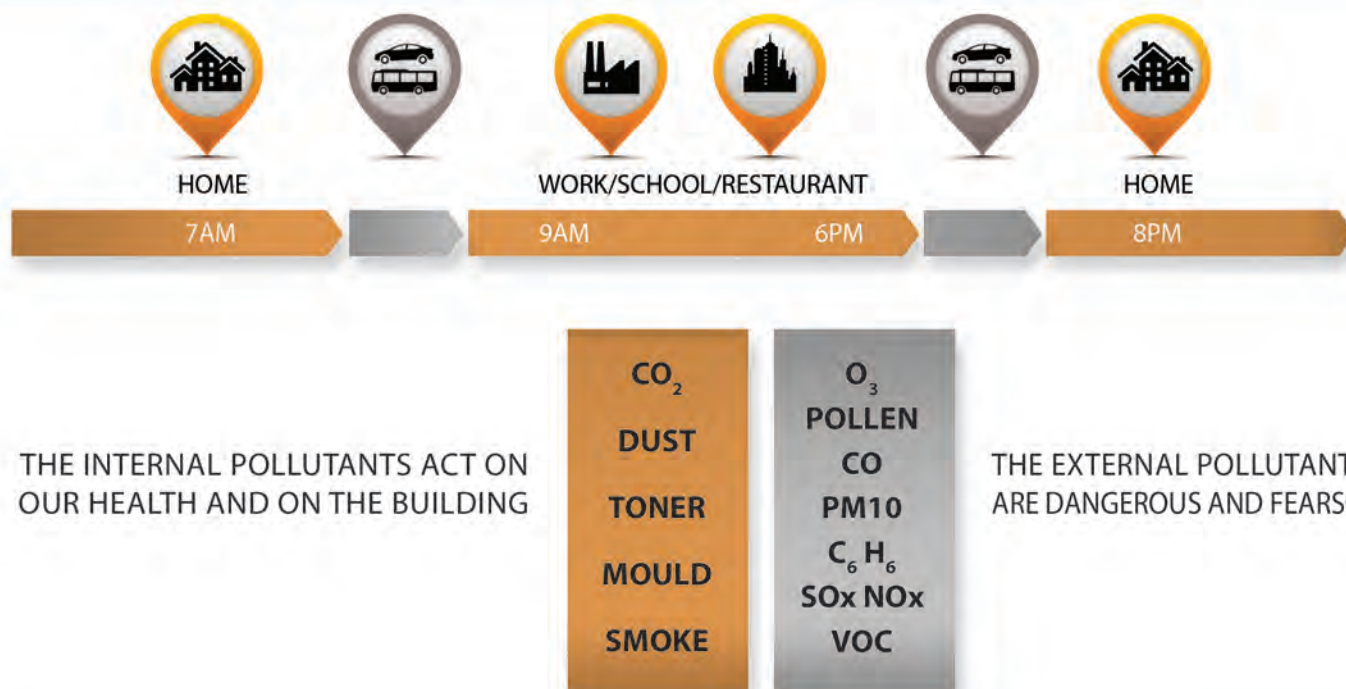
During mid-seasons, the climate may be more pleasant outside than inside, especially in the evening. In these situations, the clever design of ELFOFresh² allows to keep the required conditions in the rooms using outdoor air at no cost just using the fan.



Air quality

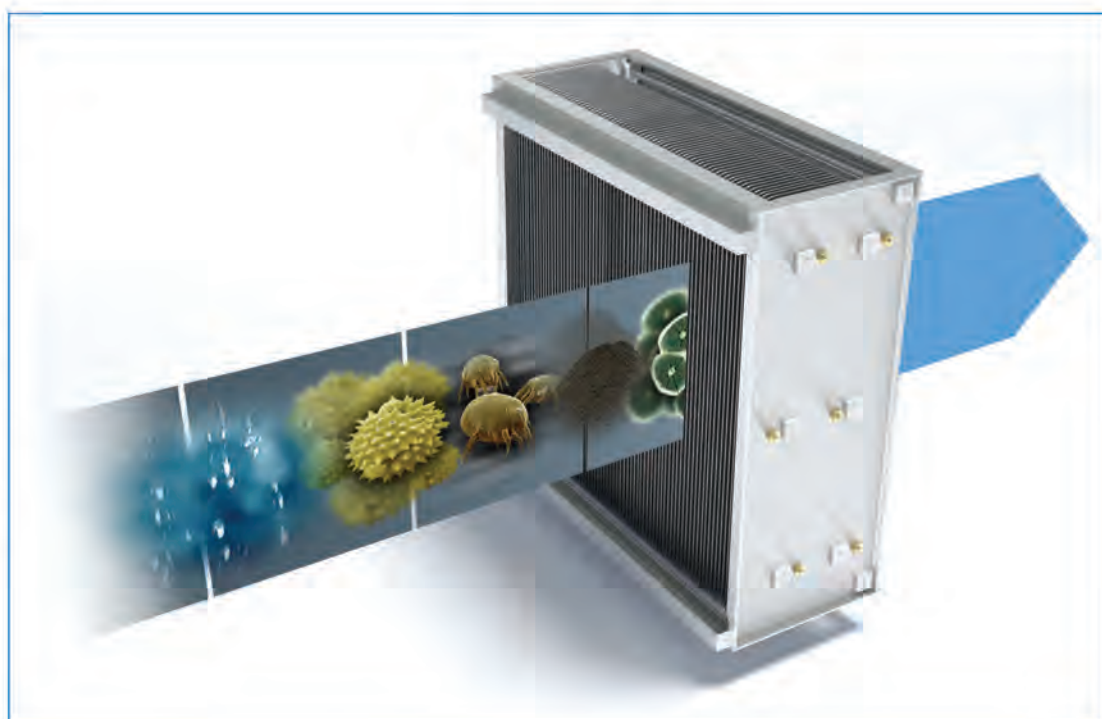
The indoors quality of the air is threatened by numerous pollutants

Our daily life leads us for business, relax or pleasure to spend 90% of our time indoors which accumulates many pollutants. The simple introduction of outside air to dilute indoor pollutants is not the right solution, because of the further pollutants contained in the outside air.



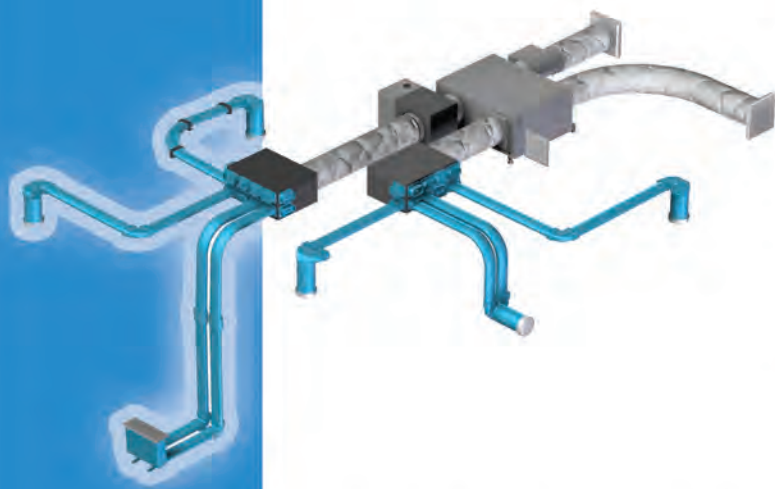
High efficiency of filtration

The active electrostatic filters remove the particles in suspension from the air flow and they make them to fall down on plate collectors placed along the traversal direction. Thanks to this feature, the electrostatic filters offer very low pressure drops, almost constant during normal operating life ending when the thickness of the deposit starts to disrupt the electric field, rather than preventing the passage of air, as it is on "mechanical" filters.



ELFOFresh Air

The exclusive air distribution system of ELFOFresh²



■ Flexible in installation

Thanks to the use of flexible and usable ducts.

■ Simple

In selecting the components and in the installation.

■ Air quality

Assured by the use of antistatic and antibacterial ducts.

■ Guaranteed result

The modular system ELFOFresh Air is made of a reduced number of elements and it is easy to select and to configure. The Plug&Play connection of the different elements makes the system extremely easy and quick to install.

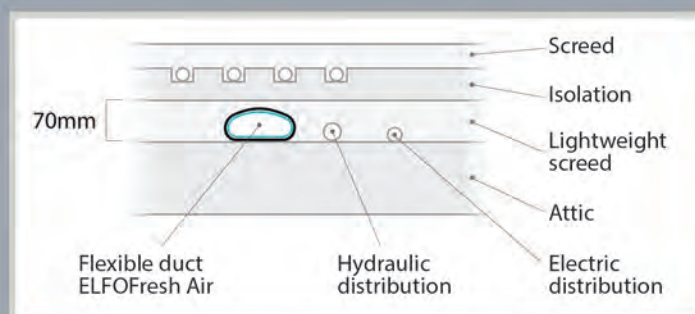
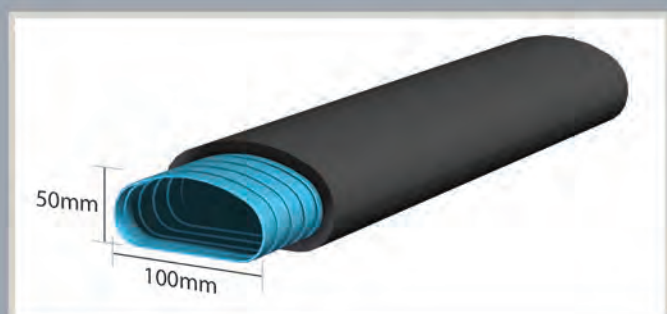
In new buildings and redevelopment works on existing buildings ELFOFresh Air is the best solution to fully enjoy the benefits of the ELFOFresh² ventilation system thanks to its stepped flexible ducts. These are ideal for underfloor applications, as well as for installations in attics and false ceilings. Specially designed grids and outlets can also be fitted and can be perfectly integrated in any kind of architectural context.

ANTISTATIC AND ANTIBACTERIAL

The inner surface of the flexible ducts is lined with a special plastic film treated with silver ions that provides excellent antistatic and antibacterial properties and guarantees top hygiene levels of the treated air. Furthermore the internal smooth surface of the ducts ensures low pressure drops and therefore reduces consumptions for ventilation.

SYSTEM EASY TO INSTALL THAT DOES NOT ADD CLEARANCES AVAILABLE ALSO UNDERFLOOR

ELFOFresh Air is the plug&play distribution system that reduces installation times by 50%. The simple and user-friendly connection between its elements guarantees a perfect seal and reliability of the distribution system. The choice to only use flat flexible ducts allows to contain the space required for installation and leaves the designer and installer full freedom both in terms of design and installation of the air distribution system.

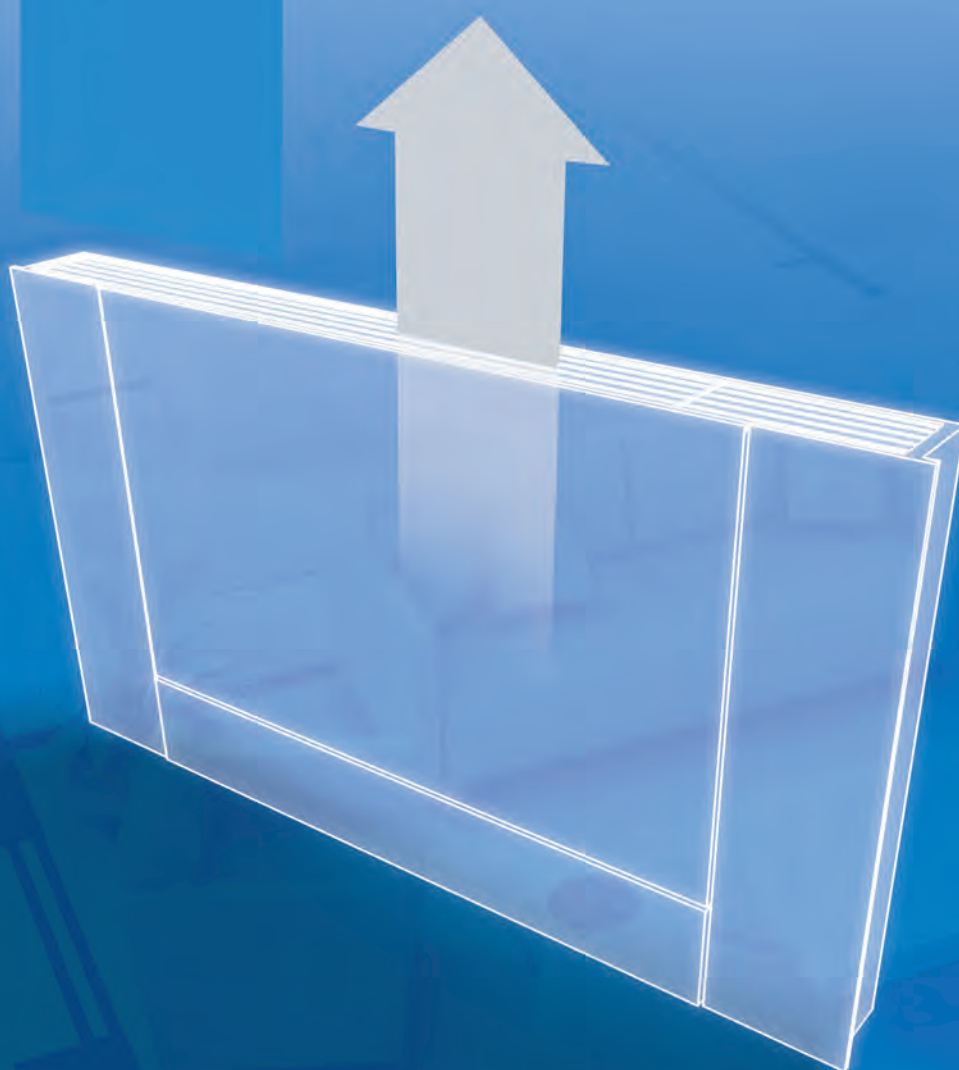


ELFORoom²

Room terminals
ELFODistribution

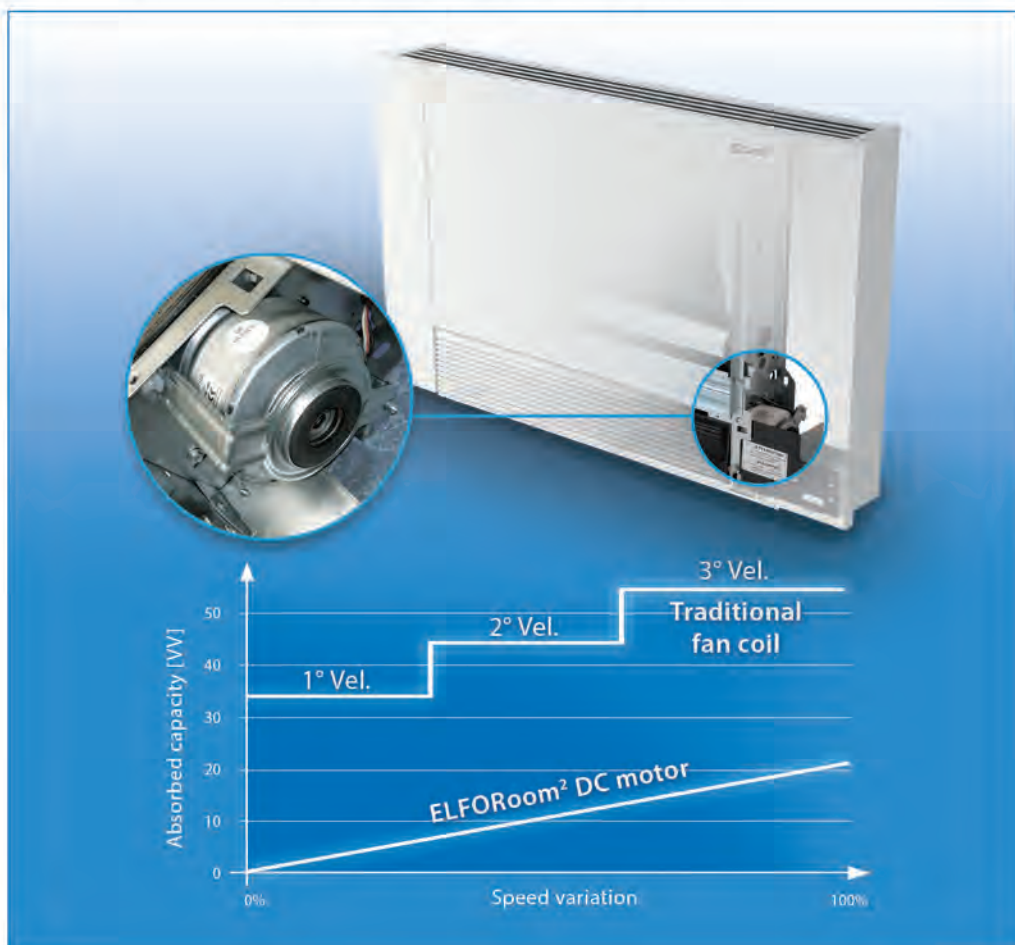
- UNIFORM TEMPERATURE
- LOWER ENERGY CONSUMPTIONS
- LESS NOISE
- LARGE AND EASY TO ACCESS FILTER

ELFORoom² is a clever combination of design and technology, ensuring a completely uniform temperature, constant air filtration and imperceptible noise levels.



Consistently uniform temperature and lower energy consumption

Thanks to the continuous fan operation and the gradual speed variations, ELFORoom² guarantees constant air movement. The exclusive fan electric motor of the ELFORoom² guarantees low energy consumptions thanks to the modulation of ventilation. The innovative technological solution considerably limits the energy generated for its correct operation, reducing the required power and the operating costs if compared to the traditional fan coils.



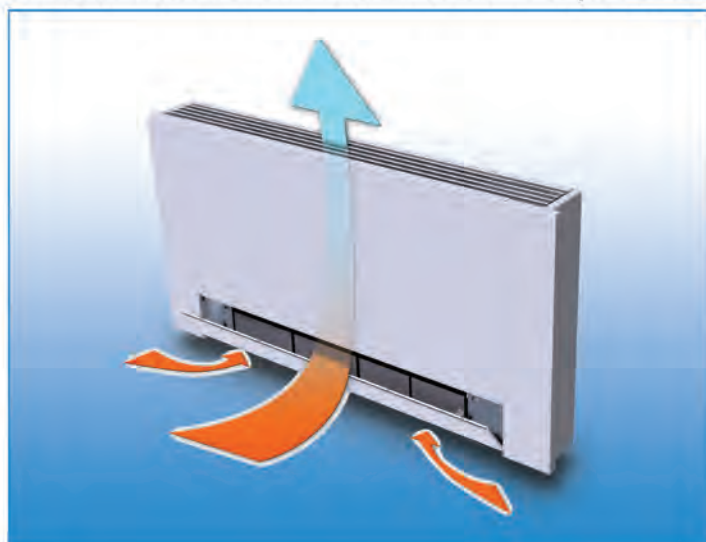
Quiet operation



The continuously running fan allows to operate the fan coil at very low speeds, making the noise that it produces almost imperceptible.

ELFORoom² is equipped with a control system that permits the continuous adjustment of the rpm to suit the system requirements.

It cleans the air as it controls the temperature



In addition to its complete and flexible temperature control, ELFORoom² also takes care of air quality. In fact, it is equipped with a large filter, easily accessible via the front panel, which ensures efficient air purification and makes it possible to reduce cleaning operations.

ELFOControl²

The future is
already at home

- FULL SYSTEM CONTROL
- HOURLY PROGRAMMING
- COMFORT LEVEL CUSTOMISATION
- ENERGY OPTIMISATION
- TOUCH SCREEN DISPLAY
- ANDROID SYSTEM



ELFOControl² is the "brain" behind your system, communicating with all the installed components. It checks the operating conditions of very single device and allows to adjust the operation of the entire system from a single control point that can set of all the desired parameters for the required comfort conditions.

ELFOControl² MANAGES THE ENTIRE SYSTEM

Communication with the room thermostats for temperature and humidity control



Floor radiant panel management (heating and cooling)



Dual temperature system management



Radiator and towel rail management



Zone valve switch



Circulating pump operation

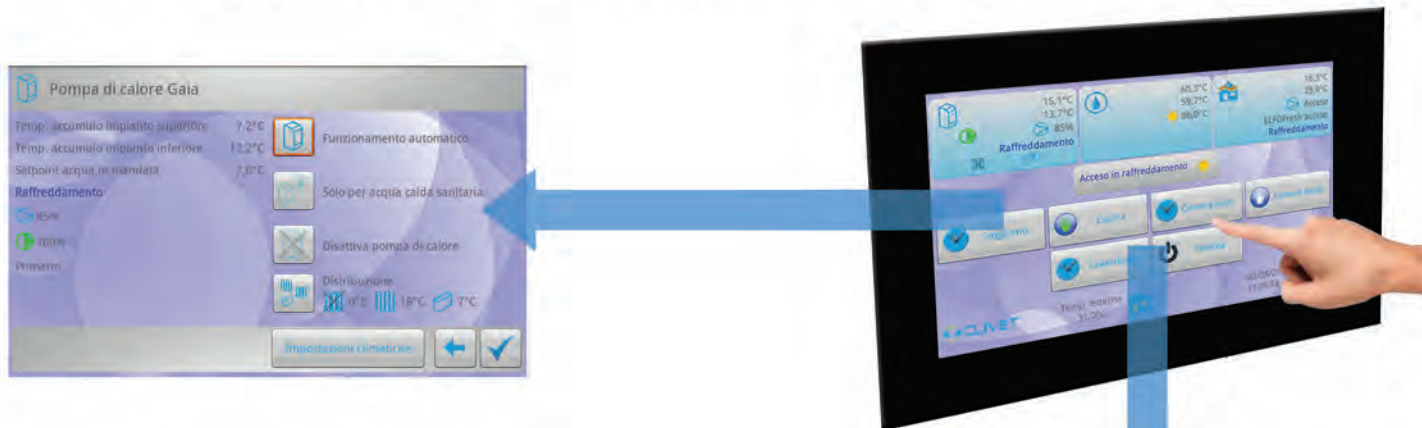


Elfocontrol² controls and manages all the components in the system, distributing exactly the right amount of energy required, when and where it is required, thus ensuring maximum system efficiency. The management of every single element and the possibility to customise the settings, also allows to obtain perfect levels of comfort for every requirement.

Enjoy the comfort, let ELFOControl² deal with the rest

The entire system at you fingertips

Even the best cooling system without a correct temperature control can generate discomfort instead of comfort, with ELFOControl² it is sufficient a simple touch screen to access the control of each single ELFOSystem part. ELFOControl² controls and manages the whole system smartly and efficiently to give always the best comfort at the lower cost.



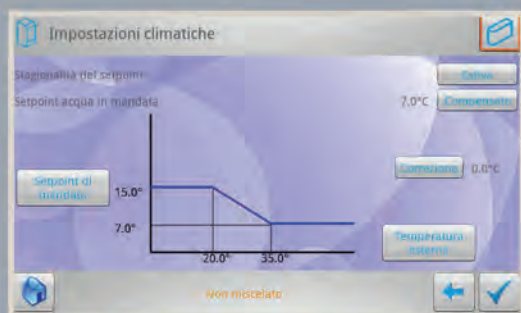
Every climate area at hand

ELFOControl² manages up to 40 elements simultaneously leaving the user with the freedom of defining the wanted temperature for each individual area. With a few touches from the main screen it is possible:

- to define and manage up to 12 different climate areas
- program the comfort of the individual areas
- set the temperatures directly from touch screen or from the thermostat
- set different temperatures inside the same climate area

Flexible and Programmable

The customising of the times and temperatures, room by room allows obtaining the perfect comfort for every requirement. ELFOControl² allows defining up to 10 customised timed programming. A different program can be associated to every day of the week, for optimising the functioning and efficiency of the entire system.



Customisation of the comfort levels

Each of us differently perceives well-being, for this reason it is not easy to define comfort. ELFOControl² allows the user to adjust all system settings and adjustments, even the most advanced, to its own requirements, to guarantee everyone with the ideal comfort.

ELFOControl² manages comfort in your home

New thermostats for temperature humidity management room by room

Through specific modules connected to temperature thermostat and possibly of humidity, the shut-off valves of the hydraulic circuits can be controlled, if the desired temperature has been reached and the pumps installed on GAIA will be activated or not.

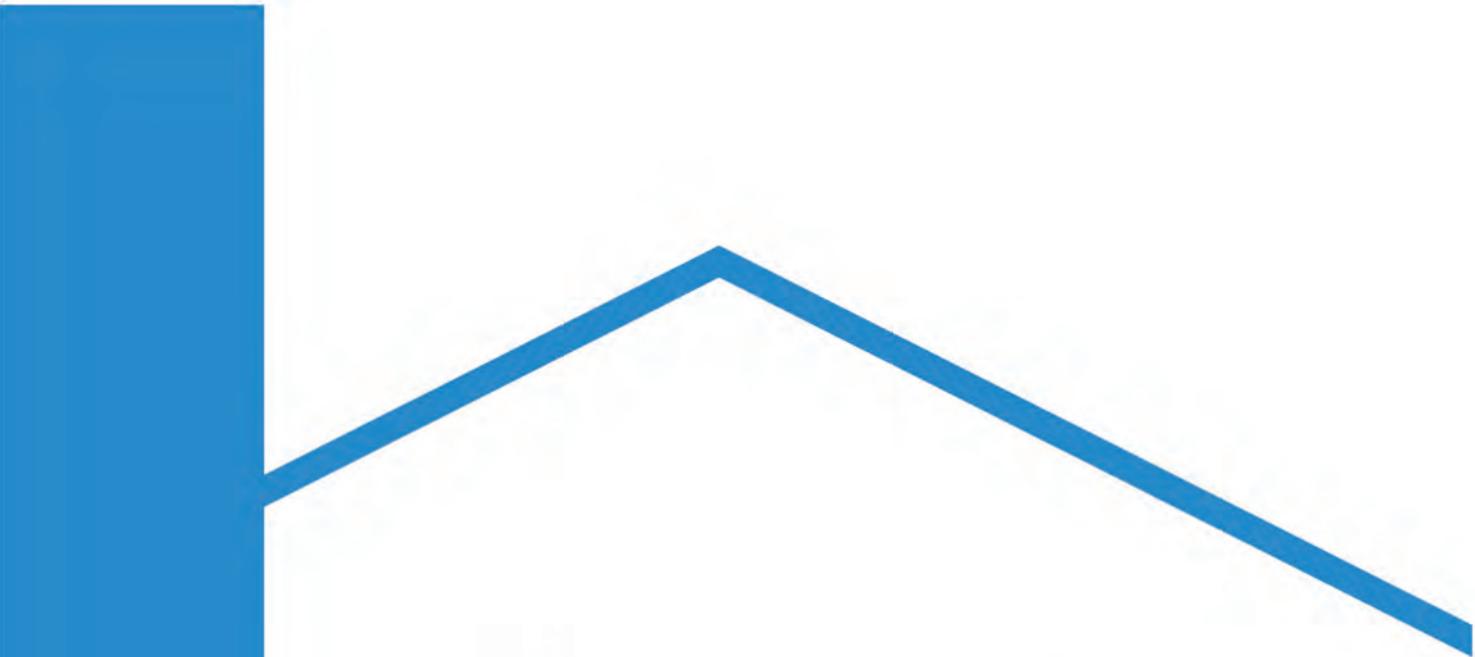


Radiant Cooling adjustment

In case there is a radiant installation used also for cooling purposes, the humidity control is made by ELFOFresh2, while the water temperature of the water produced by GAIA is defined based on the outdoor temperature and modified based on dew point through the humidity level measured by the thermostats.







YEAR ROUND
INDOOR COMFORT
SYSTEMS:
LOWER ENERGY
CONSUMPTIONS

ELFOSystem GAIA



Net zero Energy building

Newly built single-family house of 270 m² Class A zero energy thanks to the use of the combination of heat pump, solar thermal and solar photovoltaics.

Number of rooms: 12

Year of construction: 2011

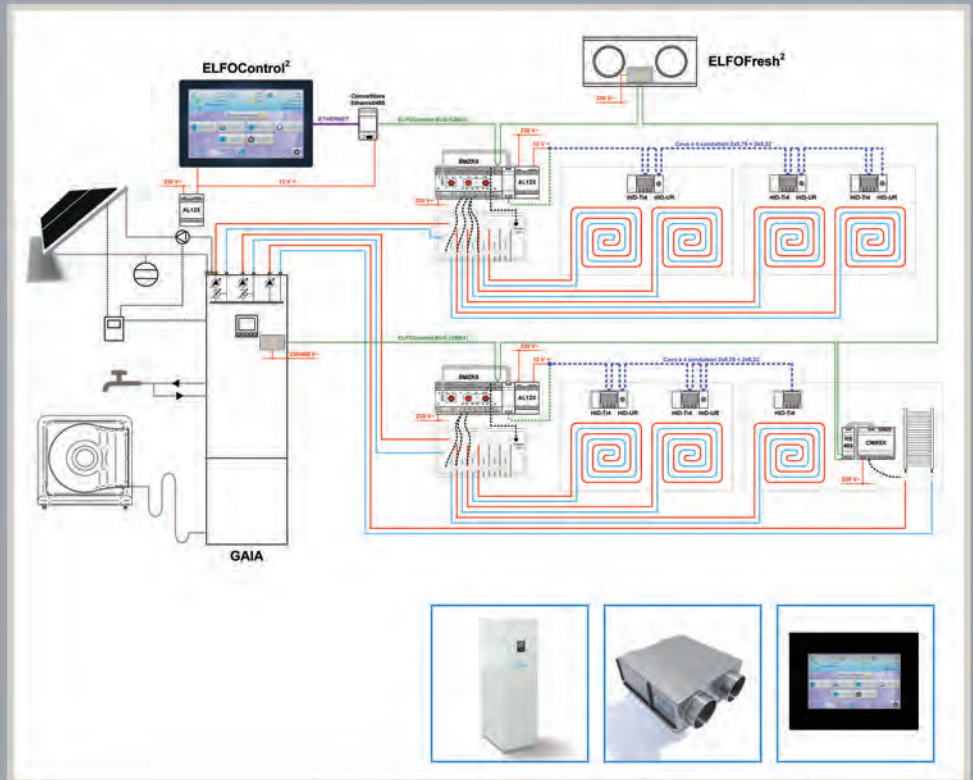
Surface: 270 m²

Location: Cittadella (PD)

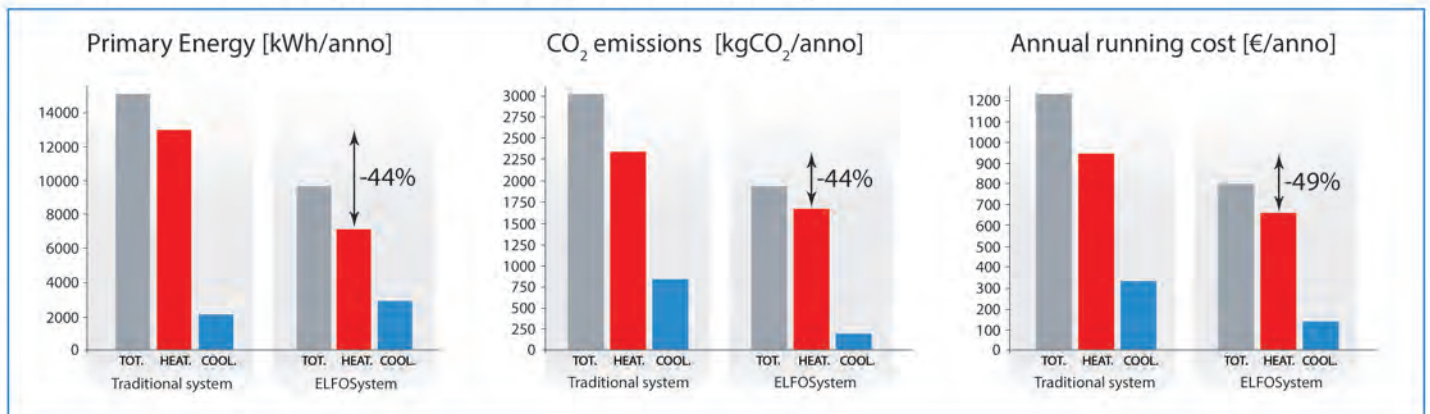
Climate zone: E – 2336 degrees by day

System: ELFOSystem of Clivet composed by

- Heat pump system with inverter technology GAIA Aria 31 for heating, cooling, domestic hot water production
- Air renewal and purification system with active thermodynamic recovery ELFOFresh² 300
- Centralized control system ELFOControl²
- Radiant panels for cooling and heating distribution
- Solar system of 5m² for domestic hot water
- Photovoltaic system 5.7 KWp



THE RESULTS: comparison with a traditional system



ELFOSystem GAIA Maxi



High energy efficiency re-qualification

Single-family house of 400 m², earning two classes of energy efficiency even not intervening on the building thanks to the installation of ELFOSystem GAIA Maxi all year round air conditioning system

Number of rooms: 15

Year of construction: 1980 – Year of re-qualification: 2012

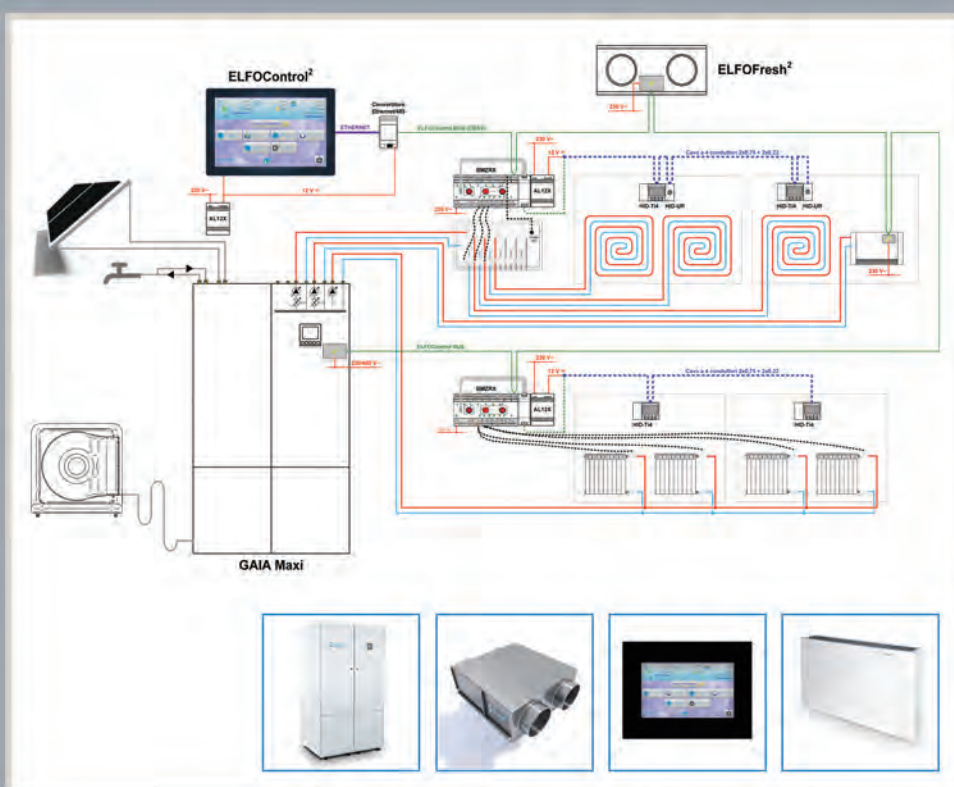
Surface: 400 m²

Location: Milano

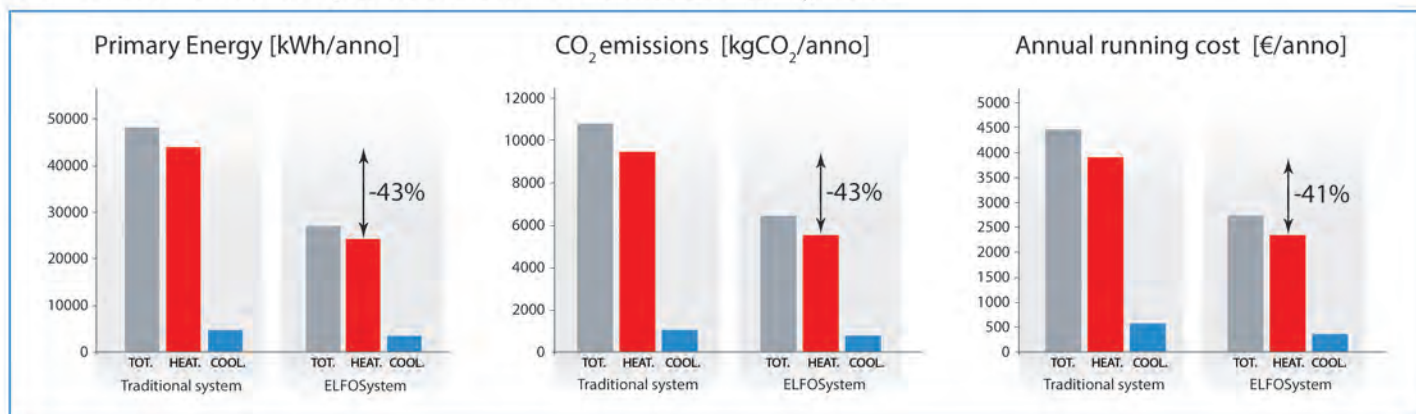
Climate zone: E – 2404 degrees by day

System: ELFOSystem GAIA Maxi of Clivet composed by

- Combined monoblock heat pump GAIA Maxi for heating, cooling, domestic hot water production
- Air renewal and purification system with active thermodynamic recovery ELFOFresh² 300
- Centralized control system ELFOControl²
- Radiant panels, radiators and ambient thermals for cooling and heating distribution (not cooling for radiators)
- Solar system of 5m² for domestic hot water
- Photovoltaic system 5.7 KWp



THE RESULTS: comparison with a traditional system







TECHNICAL DATA

Air to water heat pump



Refrig. R-410A



Herm. Rotary



Herm. Scroll



ELFOControl®



Full Inverter DC

GAIA Aria 31-61

(MSER-XEE 31-61)



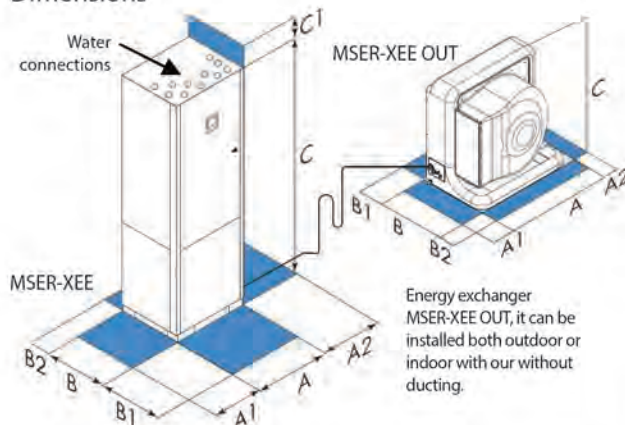
Technical data

Sizes			31			61		
			Performances with RADIANT PANELS (1)	Performances with ROOM TERMINALS (2)	Performances with RADIATORS (3)	Performances with RADIANT PANELS (1)	Performances with ROOM TERMINALS (2)	Performances with RADIATORS (3)
Pt / Pa / COP @A+7°C	(4)	kW/kW/-	7,30 / 1,62 / 4,51	6,80 / 1,96 / 3,47		16,0 / 3,63 / 4,41	14,9 / 4,53 / 3,30	14,5 / 5,35 / 2,70
Pt / Pa / COP @A+2°C	(4)	kW/kW/-	6,22 / 1,59 / 3,86	5,80 / 1,94 / 2,97	6,37 / 2,30 / 2,76	12,5 / 3,32 / 3,67	11,7 / 4,14 / 2,75	11,1 / 4,90 / 2,16
Pt / Pa / COP @A-5°C	(5)	kW/kW/-	7,15 / 2,20 / 3,24	6,76 / 2,64 / 2,57	5,44 / 2,31 / 2,35	13,1 / 4,50 / 2,90	12,4 / 5,41 / 2,29	12,0 / 6,58 / 1,82
Pf / Pa / EER @A+35°C	(4)	kW/kW/-	8,20 / 2,16 / 3,80	5,81 / 1,93 / 3,01	6,27 / 2,95 / 2,15	17,7 / 4,90 / 3,61	13,5 / 4,64 / 2,92	-
ESEER Eurovent	(6)	-	7,94	5,25	-	7,42	5,22	-
Pump available head	(7)	kPa	32			18		
Max fan ESP		Pa	90					
Min outdoor air temp./max. water temp. (heating)		°C	-22 / 60					
Min. water temp. / max outdoor air		°C	5 / 53			3 / 54		
Sound level to a distance of 1m from the unit int/ext		dB(A)	36 / 54			37 / 52		
Domestic hot water storage tank capacity		l	186					
Solar exchanger capacity		W/K	2703			3186		
Power supply		V/Ph/Hz	230 / 1/50			230/1/50 - 400/3/50		

Data referred to the following conditions:

- (1) Radiant Panel: Heating performances with inlet water 30°C and outlet 35°C and cooling with inlet water 23°C and outlet 18°C according to EN14511:2011.
 - (2) Room Terminals: Heating performances with inlet water 40°C and outlet 45°C and cooling with inlet water 7°C and outlet 12°C according to EN14511:2011.
 - (3) Radiators: Heating performances with inlet water 45°C and outlet 55°C according to EN14511:2011.
 - (4) Performances at Compressor nominal speed.
 - (5) Performances at Compressor max. speed.
 - (6) ESEER calculated according to Eurovent, for water produced at 18°C have been considered the partial loads defined by Eurovent for water produced 7°C.
 - (7) Available head referred to heating mode with inlet water 30°C and outlet 35°C, External temperature -5°C.
- Performances in compliance with EN14511:2011 where the input is given by the compressor input + fans power input + auxiliary circuit input + part of the power pump to provide the residual loss of charge including eventual defrosting in heating.

Dimensions

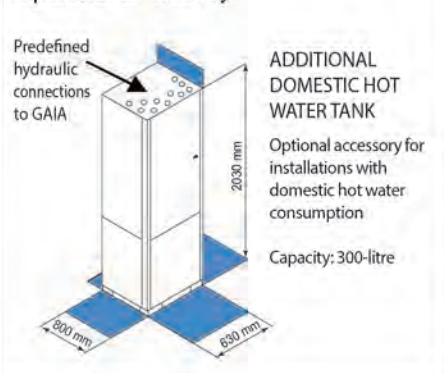


MSER-XEE		31	61
A - Length	mm	630	630
B - Width	mm	800	800
C - Height	mm	2030	2030
Oper. weight	kg	430	460

MSER-XEE OUT		31	61
A - Length	mm	860	1250
B - Width	mm	720	788
C - Height	mm	845	1304
Oper. weight	kg	58	105

The above datas are referred to the standard unit

Optional accessory



CAUTION! The blue functional spaces can be occupied by furniture or other objects. For trouble-free operation they must be easy to remove. Maximum equivalent lines length 25m and max level difference 15m.

Seasonal efficiency according to EN 14825 (it considers the unit capacity and the production and pumping electric absorption)

Climate band	Location	Design T°C	GAIA Aria 31			GAIA Aria 61		
			SCOP Radiant panels	SCOP Terminal units	SCOP Radiators	SCOP Radiant panels	SCOP Terminal units	SCOP Radiators
Colder	Helsinki	-22	3,22	-	-	3,31	2,80	-
Average	Strasburgo	-10	3,76	3,35	-	3,94	3,44	2,96
Warmer	Atene	2	4,79	4,43	4,08	5,05	4,63	4,22

The table indicates the seasonal efficiency values in heating SCOP, calculated according to prEN14825, taking into account:

- a linear curve of heating capacity required by the building on the basis of the outdoor air temperature, from a maximum value (Pt) corresponding to the design winter outdoor temperature (Tae,h) to a nil value for an outdoor temperature of 15 °C.

SCOP was calculated on the basis of the temperature of the hot water produced by the heat pump varying depending on the outdoor air temperature and on the type of terminal used (radiant panels, terminal units, radiators) according to prEN14825.

	GAIA Aria 31	GAIA Aria 61
SEER Radiant Panels	5,23	5,52
SEER Terminal Units	4,02	4,30

The table indicates the seasonal efficiency values in cooling SEER, calculated according to prEN14825, taking into account:

- a linear curve of cooling capacity required by the building on the basis of the outdoor air temperature, from a maximum value (Pf) corresponding to the design winter outdoor temperature (Tae,c) to a nil value for an outdoor temperature of 16 °C.

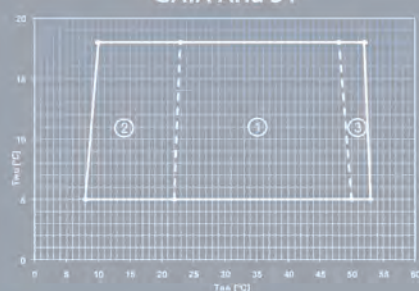
SEER was calculated on the basis of the temperature of the hot water produced by the heat pump varying depending on the hourly outdoor air temperature:

- fixed corresponding to 18°C with radiant panels, according to prEN14825.

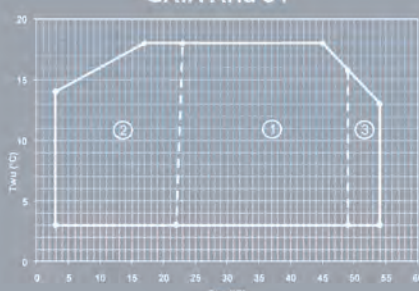
- variable depending on the outdoor air temperature with terminal units, according to prEN14825.

Cooling operating limits

GAIA Aria 31



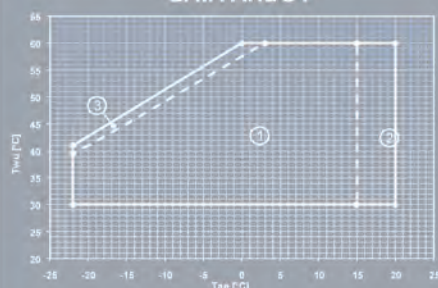
GAIA Aria 61



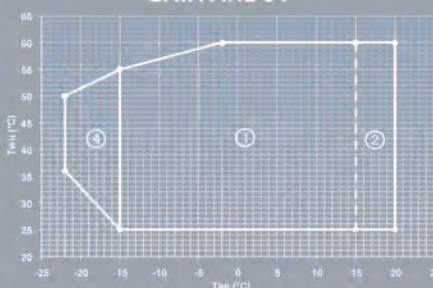
Twr [°C] = exchanger outlet water temperature
Twu [°C] = 3°C antifreeze safety set point
Tae [°C] = external exchanger inlet air temperature
(1) Normal field of operation
(2) Operation with modulating fans
(3) Operation with 100% working fans

Heating operating limits

GAIA Aria 31



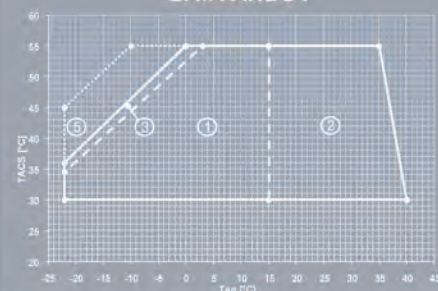
GAIA Aria 61



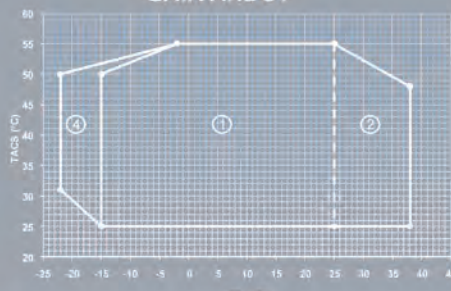
Twr [°C] = exchanger outlet water temperature
Tae [°C] = outdoor exchanger inlet air temperature
(1) Normal field of operation
(2) Operation with modulating fans
(3) Operation with 100% working fans
(4) Field of operation for short times (max 5000 hours)

Domestic hot water operating limits

GAIA Aria 31



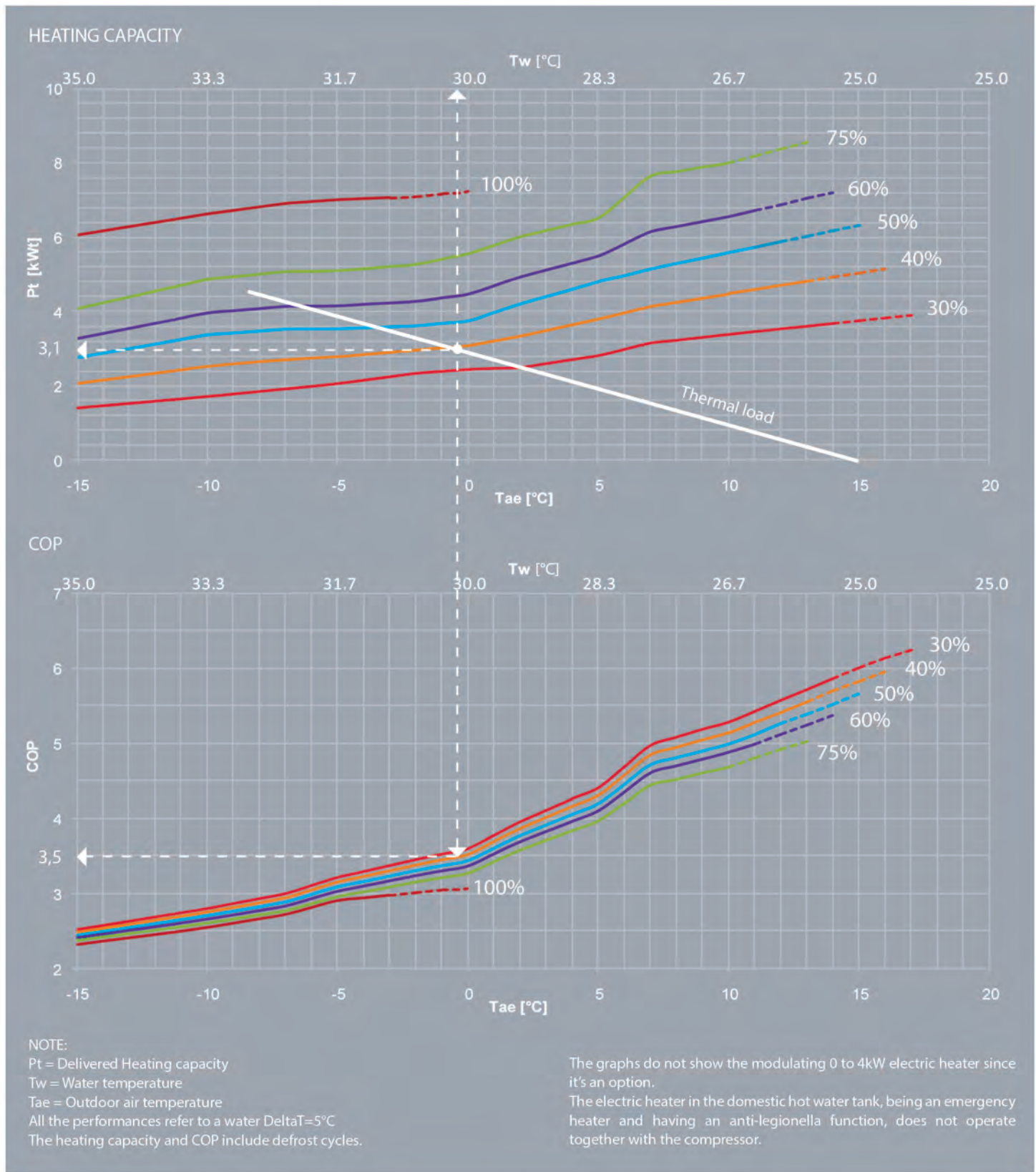
GAIA Aria 61



TACS [°C] = domestic hot water temperature
Tae [°C] = outdoor exchanger inlet air temperature
(1) Normal field of operation
(2) Operation with modulating fans
(3) Operation with 100% working fans
(4) Field of operation for short times (max 5000 hours)
(5) Field of operation with the use of the electric heater present in the hot water tank.

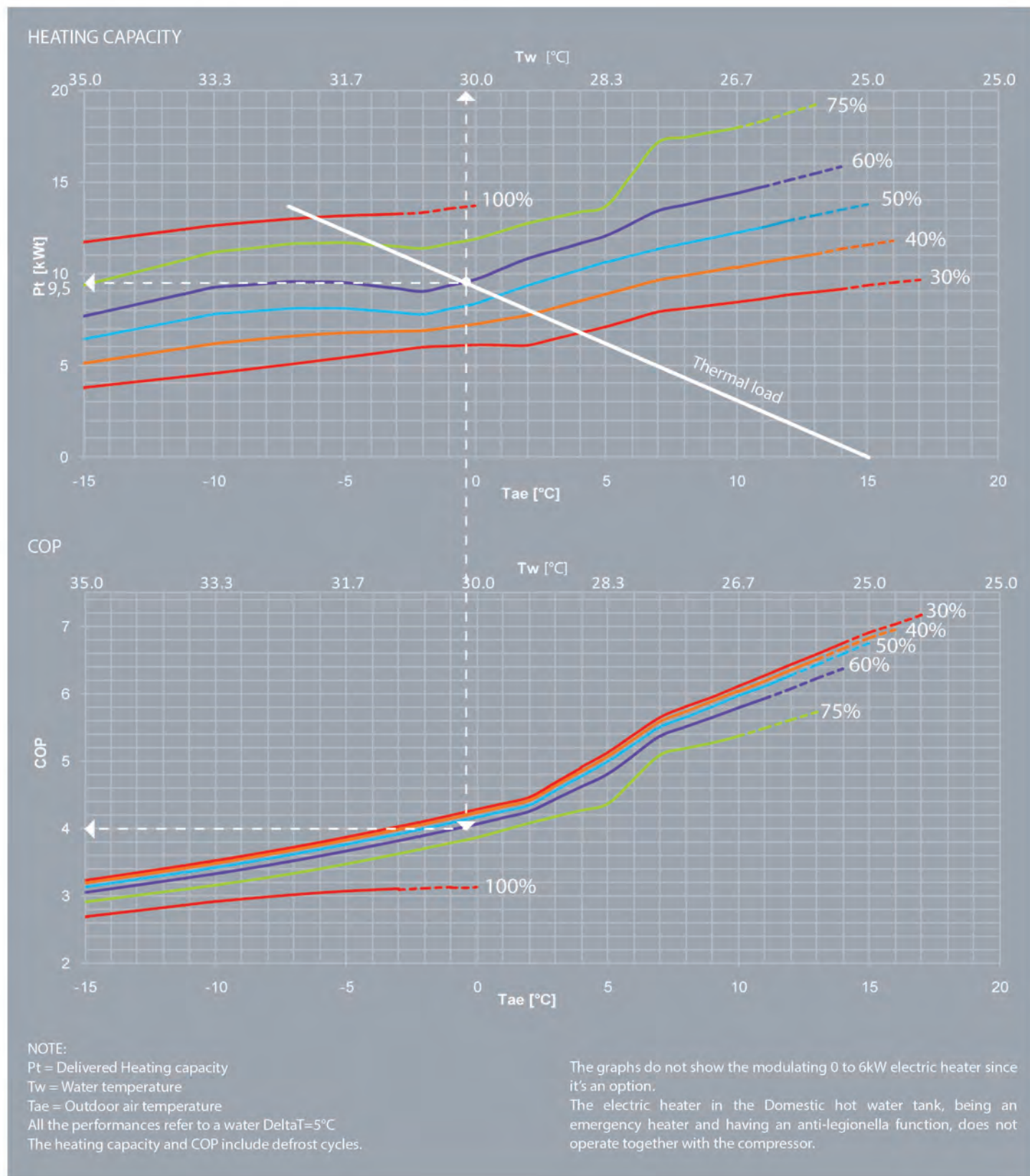
GAIA Aria 31 HEATING PERFORMANCES

Into the technical documentation that is available on line all the technical data at different conditions are available. As an example, here are the heating performances for an application with radiant panels and water supply temperature variable with the ambient temperature. Design temperature -15°C.



GAIA Aria 61 HEATING PERFORMANCES

Into the technical documentation that is available on line all the technical data at different conditions are available. As an example, here are the heating performances for an application with radiant panels and water supply temperature variable with the ambient temperature. Design temperature -15°C



Water to water heat pump



Refrig. R-410A



Herm. Rotary



Herm. Scroll



ELFOControl®



Full Inverter DC

GAIA Acqua 31-61 (WSHR-XEE 31-61)



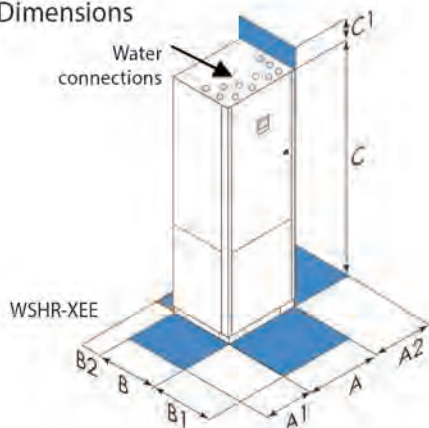
Technical data

Technical data			31		61			
			Performances with RADIANT PANELS (1)	Performances with ROOM TERMINALS (2)	Performances with RADIATORS (3)	Performances with RADIANT PANELS (1)	Performances with ROOM TERMINALS (2)	Performances with RADIATORS (3)
Groudwater								
Pt / Pa / COP @W10°C	(4)	kW/kW/-	8,43/1,69/5,00	7,84/2,02/3,87	6,98/2,25/3,09	15,7/3,06/5,11	15,6/3,84/4,05	13,4/3,94/3,33
Pf / Pa / EER @W35°C	(4)	kW/kW/-	9,29/1,80/5,17	6,76/1,73/3,91	-	17,2/2,91/5,89	12,4/3,00/4,12	-
ESEER Eurovent @W35°C	(5)		7,92	5,73	-	7,00	4,83	-
Pump available head user side	(6)	kPa	60	61	64	32	33	63
Pump available head source side	(6)	kPa	40	51	56	98	106	114
Geothermal								
Pt / Pa / COP @B0°C	(4)	kW/kW/-	6,69/1,57/4,14	5,94/1,85/3,16	5,52/2,16/2,54	12,4/2,90/4,25	11,5/3,43/3,31	9,90/3,76/2,60
Pf / Pa / EER @B35°C	(4)	kW/kW/-	9,22/1,82/5,07	6,69/1,75/3,83	-	16,9/2,93/5,77	12,2/3,02/4,04	-
ESEER Eurovent @B35°C	(5)		7,58	5,58	-	6,86	4,76	-
Pump available head user side	(6)	kPa	63	63	64	48	51	64
Pump available head source side	(6)	kPa	32	47	57	99	107	111
Max water temp (heating)		°C	60					
Min water temp (cooling)		°C	4					
Sound level to a distance of 1mt		dB(A)	36			37		
Domestic hot water storage tank capacity integrated		l	186			3186		
Solar exchange capacity		W/K	2703			3186		
Power supply		V/Ph/Hz	230/1/50			230/1/50 - 400/3/50		

Data referred to the following conditions:

- (1) Radiant Panel: Heating performances with inlet water 30°C and outlet 35°C and cooling with inlet water 23°C and outlet 18°C according to EN14511.
 - (2) Room Terminals: Heating performances with inlet water 40°C and outlet 45°C and cooling with inlet water 7°C and outlet 12°C according to EN14511.
 - (3) Radiators: Heating performances with inlet water 45°C and outlet 55°C according to EN14511.
 - (4) Compressor nominal speed performances.
 - (5) ESEER calculated according to Eurovent, for water produced at 18°C have been considered the partial loads defined by Eurovent for water produced 7°C.
 - (6) Available head referred in heating mode.
- Performances in compliance with EN14511:2011 where the input is given by the compressor input + fans power input + auxiliary circuit input + part of the power pump to provide the residual loss of charge including eventual defrosting in heating.

Dimensions

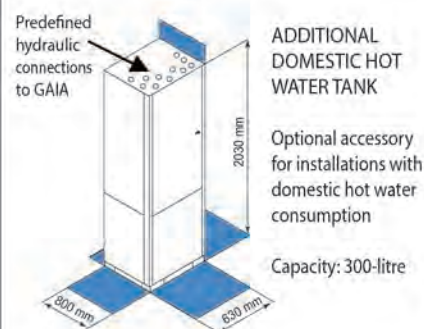


MSHR-XEE		31	61
A - Length	mm	630	630
B - Width	mm	800	800
C - Height	mm	2030	2030
Operating weight	kg	430	460

The above datas are referred to the standard unit.

CAUTION!
The blue functional spaces can be occupied by furniture or other objects.
For trouble-free operation they must be easy to remove.

Optional accessory



ADDITIONAL DOMESTIC HOT WATER TANK

Optional accessory for installations with domestic hot water consumption

Capacity: 300-litre

Seasonal efficiency according to EN 14825 (it considers the unit capacity and the production and pumping electric absorption)

Climate band	Location	Design T °C	GAIA Acqua 31 Groundwater			GAIA Acqua 61 Groundwater			GAIA Acqua 31 Geothermal			GAIA Acqua 61 Geothermal		
			SCOP Radiant Panels	SCOP Terminal Rooms	SCOP Radiators	SCOP Radiant Panels	SCOP Terminal Rooms	SCOP Radiators	SCOP Radiant Panels	SCOP Terminal Rooms	SCOP Radiators	SCOP Radiant Panels	SCOP Terminal Rooms	SCOP Radiators
Colder	Helsinki	-22	5,35	4,17	3,20	4,60	3,85	3,25	3,64	3,13	2,65	4,23	3,51	2,88
Average	Strasburgo	-10	5,70	4,72	3,81	4,84	4,21	3,62	3,91	3,46	2,99	4,45	3,86	3,27
Warmer	Atene	2	6,08	5,36	4,68	5,04	4,60	4,17	3,99	3,70	3,41	4,65	4,23	3,82

The table indicates the seasonal efficiency values in heating SCOP, calculated according to prEN14825, taking into account:

- a linear curve of heating capacity required by the building on the basis of the outdoor air temperature, from a maximum value (Pt) corresponding to the design winter outdoor temperature (Tae,h) to a nil value for an outdoor temperature of 15 °C.

SCOP was calculated on the basis of the temperature of the hot water produced by the heat pump varying depending on the outdoor air temperature and on the type of terminal used (radiant panels, terminal units, radiators) according to prEN14825

	GAIA Acqua 31 Groundwater	GAIA Acqua 61 Groundwater	GAIA Acqua 31 Geothermal	GAIA Acqua 61 Geothermal
SEER Radiant Panels	5,84	4,85	5,72	4,75
SEER Terminal Units	4,59	3,74	4,50	3,67

The table indicates the seasonal efficiency values in cooling SEER, calculated according to prEN14825, taking into account:

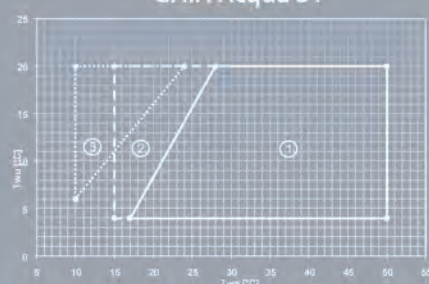
- a linear curve of cooling capacity required by the building on the basis of the outdoor air temperature, from a maximum value (Pf) corresponding to the design winter outdoor temperature (Tae,c) to a nil value for an outdoor temperature of 16 °C.

SEER was calculated on the basis of the temperature of the hot water produced by the heat pump varying depending on the hourly outdoor air temperature:

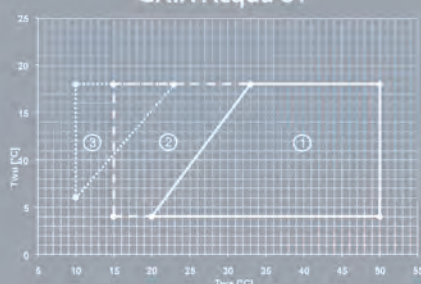
- fixed corresponding to 18°C with radiant panels, according to prEN14825.

Cooling operating limits

GAIA Acqua 31



GAIA Acqua 61

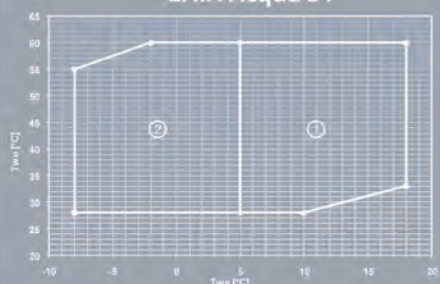


Twu [°C] = user side outlet water temperature
Tws [°C] = source side outlet water temperature

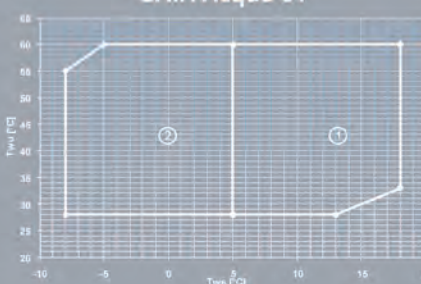
- (1) Normal field of operation
- (2) Field of operation with circulator or modulating control valve
- (3) Field of operation enabled by the NATURAL COOLING function (optional)

Heating operating limits

GAIA Acqua 31



GAIA Acqua 61

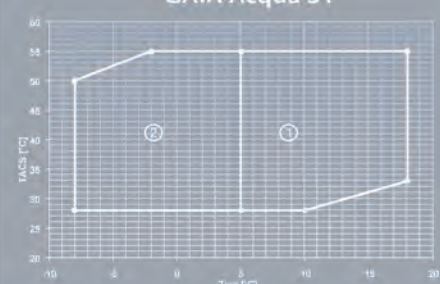


Twu [°C] = user side outlet water temperature
Tws [°C] = source side outlet water temperature

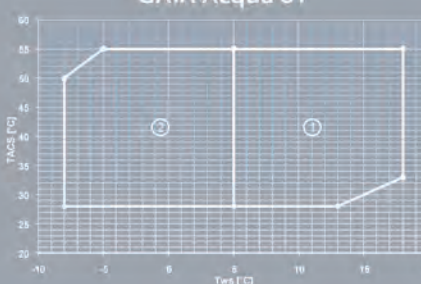
- (1) Normal field of operation
- (2) Field of operation in which the use of ethylene glycol is required due to the source side outlet water temperature

Domestic water operation limits

GAIA Acqua 31



GAIA Acqua 61



TACS [°C] = domestic water temperature
Tws [°C] = source side outlet water temperature

- (1) Normal field of operation
- (2) Field of operation in which the use of ethylene glycol is required due to the source side outlet water temperature

Air to water heat pump



Refrig. R-410A



Herm. Scroll



ELFDControl[®]



Full Inverter DC

GAIA MAXI Aria

(MSER-XIN 61)



Technical data

Technical data Heat Pump

		Radiant panels (1)	Ambient terminals (2)	Radiators (3)
Pt / Pa / COP @A+7°C	kW/kW/-	16 / 3,63 / 4,41	14,9 / 4,53 / 3,30	14,5 / 5,35 / 2,70
Pt / Pa / COP @A+2°C	kW/kW/-	12,5 / 3,32 / 3,67	11,7 / 4,14 / 2,75	11,1 / 4,90 / 2,16
Pt / Pa / COP @A-5°C	kW/kW/-	13,1 / 4,50 / 2,9	12,4 / 5,41 / 2,29	12,0 / 6,58 / 1,82
Pf / Pa / EER @A+35°C	kW/kW/-	17,7 / 4,90 / 3,61	13,5 / 4,64 / 2,92	-
ESEER Eurovent	-	7,42	5,22	-
Pump available head	kPa	28	34	62
Max fan pressure head	Pa		90	
Min air ext. temp / Max water Tem.	°C		-22 / 60	
Min water temp / Max ext air Tem. (cooling)	°C		3 / 54	
Sound level to a distance of 1mt	dB(A)		37 / 52	
System storage tank capacity	l		186	
Domestic hot water storage tank capacity integrated	l		280	
Solar exchange capacity	W/K		3186	
Power supply	V/Ph/Hz		400 / 3 / 50 + N	

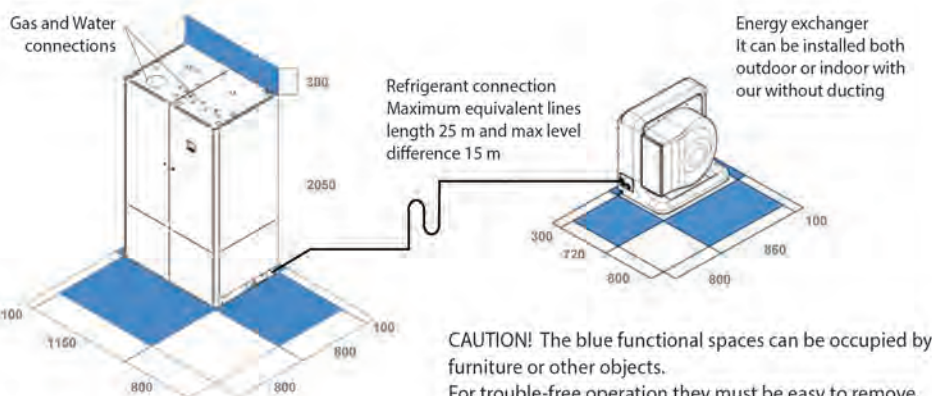
Technical data Boiler

Type of gas		Methane, LPG
Nominal heat flow-rate	kW	25,0
Minimal heat flow-rate	kW	3,3
Nominal heat flow-rate 80°/60°	kW	24,5
Minimal heat flow-rate 80°/60°	kW	2,9
Nominal heat flow-rate 50°/30°	kW	27
Minimal heat flow-rate 50°/30°	kW	3,6
Thermal efficiency	%	98
Thermal efficiency	%	108
Thermal efficiency at partial load 30%	%	108
Gas connection diameter		3/4" (19,05 mm)
Concentric extraction/drain pipe diameter	mm	80/125
Min-max concentric length	m	10
Separate extraction/drain pipe diameter	mm	80/80
Min-max separate pipes length	m	32

Data referred to the following conditions:

- (1) Radiant Panel: Heating performances with inlet water 30°C and outlet 35°C and cooling with inlet water 23°C and outlet 18°C according to EN14511.
 - (2) Room Terminals: Heating performances with inlet water 40°C and outlet 45°C and cooling with inlet water 7°C and outlet 12°C according to EN14511.
 - (3) Radiators: Heating performances with inlet water 45°C and outlet 55°C according to EN14511.
 - (4) Compressor nominal speed performances.
 - (5) Compressor max speed performances.
 - (6) ESEER calculated according to Eurovent, for water produced at 18°C have been considered the partial loads defined by Eurovent for water produced 7°C.
 - (6) Available head referred in heating mode.
- Performances in compliance with EN14511 where the input is given by the compressor input + fans power input + auxiliary circuit input + part of the power pump to provide the residual loss of charge including eventual defrosting in heating.

Dimensions



Sizes GAIA Maxi

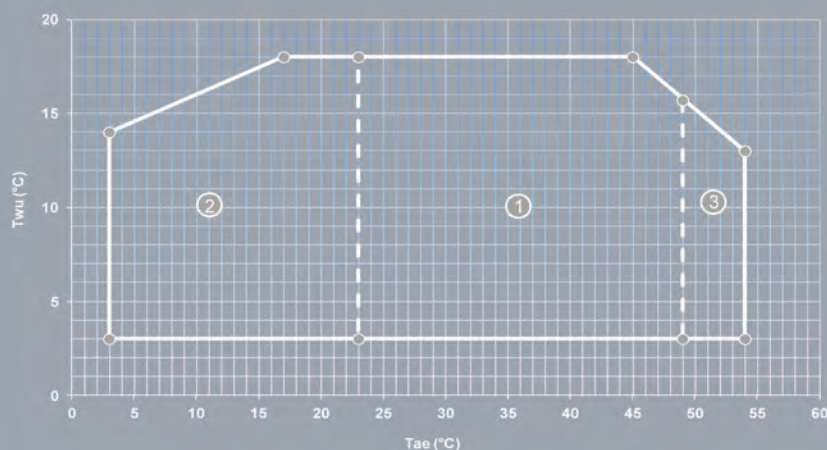
Length	mm	1150
Width	mm	800
Height	mm	2050
Operation weight	kg	1000

Sizes Energy Exchanger

Length	mm	1250
Width	mm	788
Height	mm	1304
Operation weight	kg	105

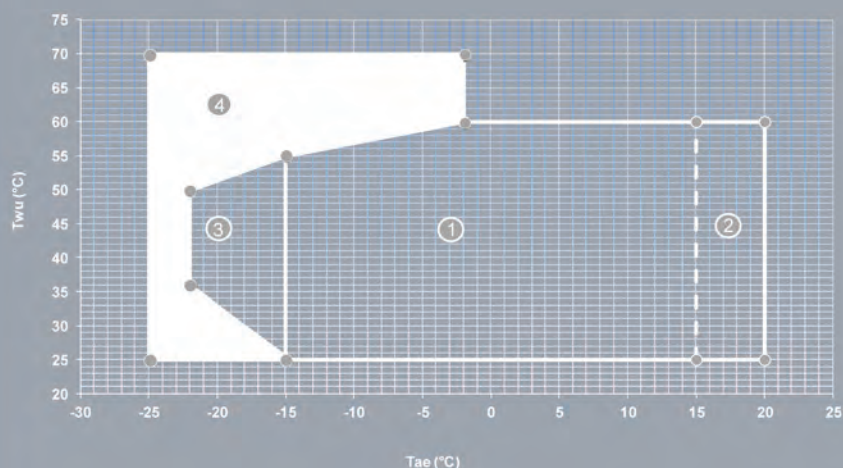
The above data are referred to the standard unit.

Cooling operating limits



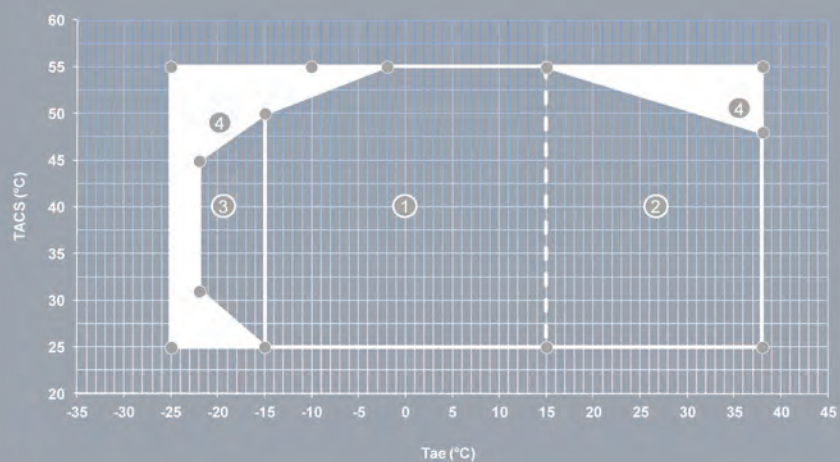
T_{wu} [°C] = outlet water temperature from exchanger
 T_{wu} [°C] = 3°C antifreeze safety intervention
 T_{ae} [°C] = inlet air temperature to the external exchanger
 (1) Normal operating range
 (2) Operating with modulating fans
 (3) Operating with fans at 100%

Heating operating limits



T_{wu} [°C] = outlet water temperature from exchanger
 T_{ae} [°C] = external exchanger inlet air temperature
 (1) Heat pump normal functioning range with compressor at 75% and boiler when adjustment requires it
 (2) Heat pump functioning with modulating fans and boiler when adjustment requires it
 (3) Heat pump functioning range for short and temporary periods (max 5000 hours) and boiler when adjustment requires it.
 (4) Functioning range extension with the gas boiler only as replacement of the heat pump.

Domestic water production operating limits



T_{ACS} [°C] = domestic water temperature
 T_{ae} [°C] = external exchanger inlet air temperature
 (1) Heat pump normal functioning range with compressor at 75% and boiler when adjustment requires it
 (2) Heat pump functioning with modulating fans and boiler when adjustment requires it
 (3) Heat pump functioning range for short and temporary periods (max 5000 hours) and boiler when adjustment requires it
 (4) Functioning range extension with the gas boiler only as replacement of the heat pump

Water to water heat pump



Refrig. R-410A



Herm Scroll



ELFOControl



Full Inverter DC

GAIA MAXI Acqua

(MSER-XIN 61)



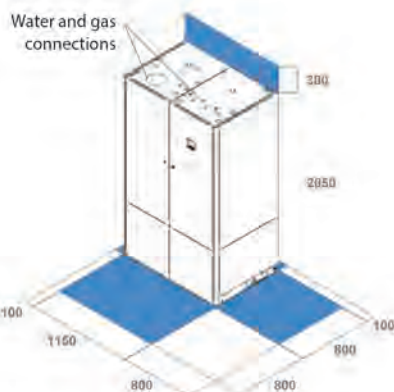
Technical data

Technical data Heat Pump					Technical data Boiler			
		Performances with Radiant panels (1)	Performaces with Ambient terminals (2)	Performances with Radiators (3)	Type of gas		Methane, LPG	
Groudwater					Nominal heat flow-rate	kW	25,0	
Pt / Pa / COP @W10°C		kW/kW/-	15,7/3,06/5,11	15,6/3,84/4,05	13,4/3,94/3,33	Minimal heat flow-rate	kW	3,3
Pf / Pa / EER @W35°C	(4)	kW/kW/-	17,2/2,91/5,89	12,4/3,00/4,12	-	Nominal heat flow-rate 80°/60°	kW	24,5
ESEER Eurovent @W35°C	(4)		7,00	4,83	-	Minimal heat flow-rate 80°/60°	kW	2,9
Pump available head user side	(5)	kPa	32	33	63	Nominal heat flow-rate 50°/30°	kW	27
Pump available head source side	(6)	kPa	98	106	114	Minimal heat flow-rate 50°/30°	kW	3,6
Geothermal (6)					Thermal efficiency	%	98	
Pt / Pa / COP @B0°C		kW/kW/-	12,4/2,90/4,25	11,5/3,43/3,31	9,90/3,76/2,60	Thermal efficiency	%	108
Pf / Pa / EER @B35°C	(4)	kW/kW/-	16,9/2,93/5,77	12,2/3,02/4,04	-	Thermal efficiency at partial load 30%	%	108
ESEER Eurovent @B35°C	(4)		6,86	4,76	-	Gas connection diameter		3/4" (19,05 mm)
Pump available head user side	(5)	kPa	48	51	64	Concentric extraction/drain pipe diameter	mm	80/125
Pump available head source side	(6)	kPa	99	107	111	Min-max concentric length	m	10
Max water temp (heating)	(6)	°C		60		Separate extraction/drain pipe diameter	mm	80/80
Min water temp (cooling)		°C		4		Min-max separate pipes length	m	32
Sound level to a distance of 1mt		dB(A)		37				
System storage tank capacity		l		186				
Domestic hot water storage tank capacity integrated		l		280				
Solar exchange capacity		W/K		3186				
Power supply		V/Ph/Hz		400/3/50 + N				

Data referred to the following conditions:

- (1) Radiant Panel: Heating performances with inlet water 30°C and outlet 35°C and cooling with inlet water 23°C and outlet 18°C according to EN14511.
 - (2) Room Terminals: Heating performances with inlet water 40°C and outlet 45°C and cooling with inlet water 7°C and outlet 12°C according to EN14511.
 - (3) Radiators: Heating performances with inlet water 45°C and outlet 55°C according to EN14511.
 - (4) Compressor nominal speed performances.
 - (5) ESEER calculated according to Eurovent, for water produced at 18°C have been considered the partial loads defined by Eurovent for water produced 7°C.
 - (6) Available head referred in heating mode.
- Performances in heating according to EN14511:2011 where the input is given by the compressor input + fans power input + auxiliary circuit input + part of the power pump to provide the residual loss of charge including eventual defrosting in heating.

Dimensions



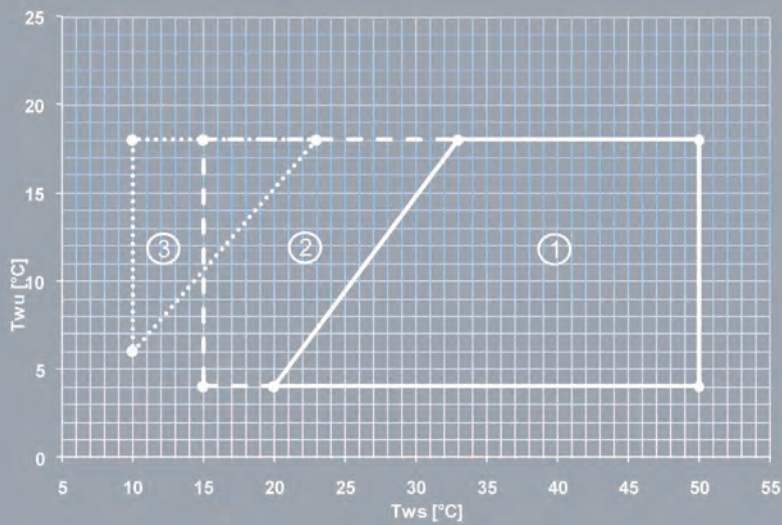
CAUTION!

The blue functional spaces can be occupied by furniture or other objects.
For trouble-free operation they must be easy to remove.

Dimensions GAIA Maxi		
Length	mm	1150
Width	mm	800
Height	mm	2050
Operating weight	kg	1000

The above datas are referred to the standard unit.

Cooling operating limits



T_{wu} [°C] = user side outlet water temperature

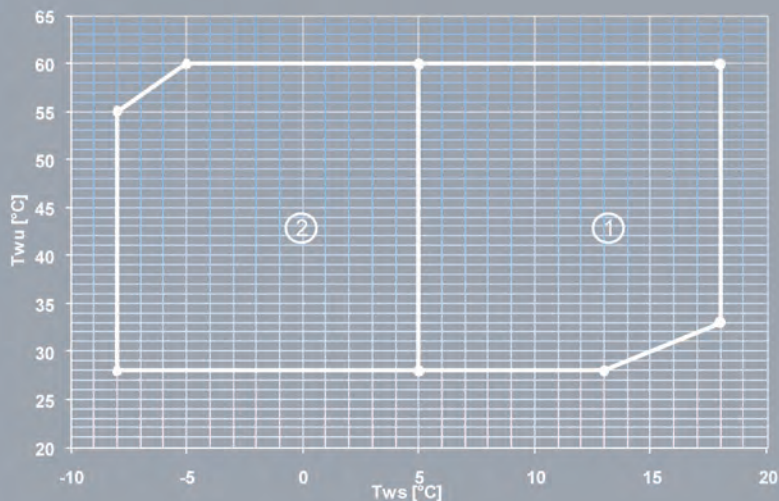
T_{ws} [°C] = source side outlet water temperature

(1) Normal field of operation

(2) Field of operation with circulator or modulating control valve

(3) Field of operation enabled by the NATURAL COOLING function (optional)

Heating operating limits



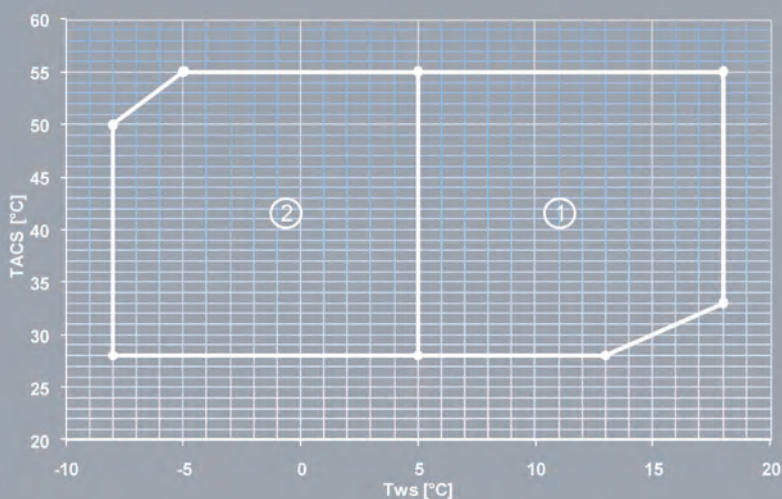
T_{wu} [°C] = user side outlet water temperature

T_{ws} [°C] = source side outlet water temperature

(1) Normal field of operation

(2) Field of operation in which the use of ethylene glycol is required due to the source side outlet water temperature

Domestic water operation limits



T_{ACS} [°C] = domestic water temperature

T_{ws} [°C] = source side outlet water temperature

(1) Normal field of operation

(2) Field of operation in which the use of ethylene glycol is required due to the source side outlet water

**Air renewal unit with
active thermodynamic
recovery**



Refrig. R-134A



Refrig. R-410A



Internal Inst.



ELFOControl®



Herm. Rotative

ELFOFresh² 70-650 (CPAN-U 70-650)



CPAN-U 70-120
Air flow rate from 70 to 120 m³/h



CPAN-U 200 - 650
Air flow rate from 200 to 650 m³/h

Technical data

Sizes			70	120	200	300	500	650
Refrigerant			R134a		R410A			
Pf / Pa / EER	(1)	kW	0.43 / 0.19 / 2.30	0.81 / 0.32 / 2.58	1.57 / 0.54 / 2.90	2.1 / 0.70 / 3.00	3.01 / 1.04 / 2.91	4.03 / 1.48 / 2.72
Pf / Pa / EER	(2)	kW	0.45 / 0.20 / 2.24	0.85 / 0.33 / 2.54	1.63 / 0.57 / 2.87	2.17 / 0.73 / 2.96	3.13 / 1.1 / 2.86	4.23 / 1.52 / 2.78
Pt / Pa / COP	(3)	kW	0.52 / 0.15 / 3.38	0.98 / 0.25 / 3.90	1.81 / 0.44 / 4.10	2.33 / 0.59 / 3.93	3.58 / 0.84 / 4.27	5.00 / 1.27 / 3.94
Pt / Pa / COP	(4)	kW	0.52 / 0.12 / 4.17	0.97 / 0.21 / 4.74	1.86 / 0.36 / 5.17	2.35 / 0.43 / 5.45	3.74 / 0.67 / 5.57	5.10 / 0.99 / 5.12
Rated air flow		m ³ /h	70	120	200	300	480	650
Fan power input	(5)	kW	0.014	0.017	0.04	0.052	0.09	0.15
Max ESP		Pa	120					
Operating limit in heating mode	(6)	°C	-15					
Operating limit in cooling mode	(7)	°C	40 (38)					
Sound pressure level	(8)	dB(A)	37	38	39	41	44	46
Power supply		V/Ph/Hz	230/1/50					

Data are referred to the following conditions:

All the data are according to the norm EN14511:2011 and refer to an ESP of 40 Pa. When in cooling mode it is possible that the unit is operating at a reduced flow to ensure a specific humidity for the air introduced into the environment in keeping with the setpoint.

- (1) Cooling capacity/Total power input/EER; Outdoor air temperature 30°C D.B. / 22°C W.B., Exhaust air temperature 27°C D.B. / 19°C W.B. Nominal air flow.
- (2) Cooling capacity/Total power input/EER; Outdoor air temperature 35°C D.B. / 24°C W.B., Exhaust air temperature 27°C D.B. / 19°C W.B. Nominal air flow.
- (3) Heating capacity/Total power input/COP; Outdoor air temperature 7°C D.B. / 6°C W.B., Exhaust air temperature 20°C D.B. / 15°C W.B. Nominal air flow.
- (4) Heating capacity/Total power input/COP; Outdoor air temperature -5°C D.B. / -5.4°C W.B., Exhaust air temperature 20°C D.B. / 15°C W.B. Nominal air flow.
- (5) Capacity referring to operation in heating mode in the conditions at point (3) Important: the COP and EER already include the fan power input. This information is provided for the purposes of energy certification softwares. If this information is taken into account, the COP used must be the COP without the fan power input.
- (6) In locations where the outdoor air temperature falls below -5°C for a large number of hours per year, we recommend using the EHPX accessory – ducted heater kit
- (7) With RH = 40%; in brackets the limit at which a specific humidity of 10.5 g/kg is guaranteed for the air introduced into the room, with a 50% reduction in the maximum flow
- (8) The sound levels refer to units at full loads, in the rated testing conditions. The sound pressure level refers to a distance of 1 m from the outer surface of the unit.

Dimensions



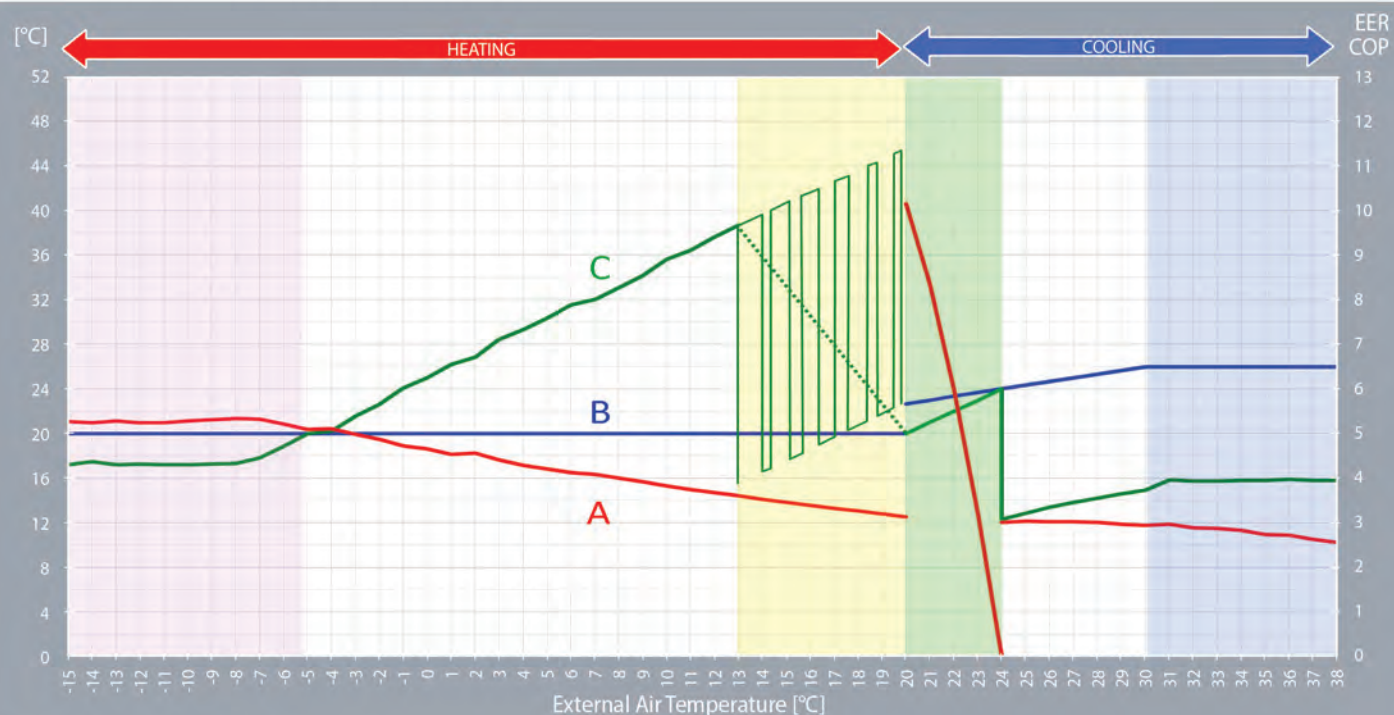
	Length (A)*	Depth (B)	Height (C)	Operating weight
Sizes	mm	mm	mm	kg
70	800	690	266	37
120	800	690	266	40
200	922	704	364	70
300	922	704	364	75
500	1158	792	423	95
600	1158	792	423	100

CAUTION!

In order to operate the unit in good conditions, it is fundamental that the clearance spaces indicated in yellow are observed.

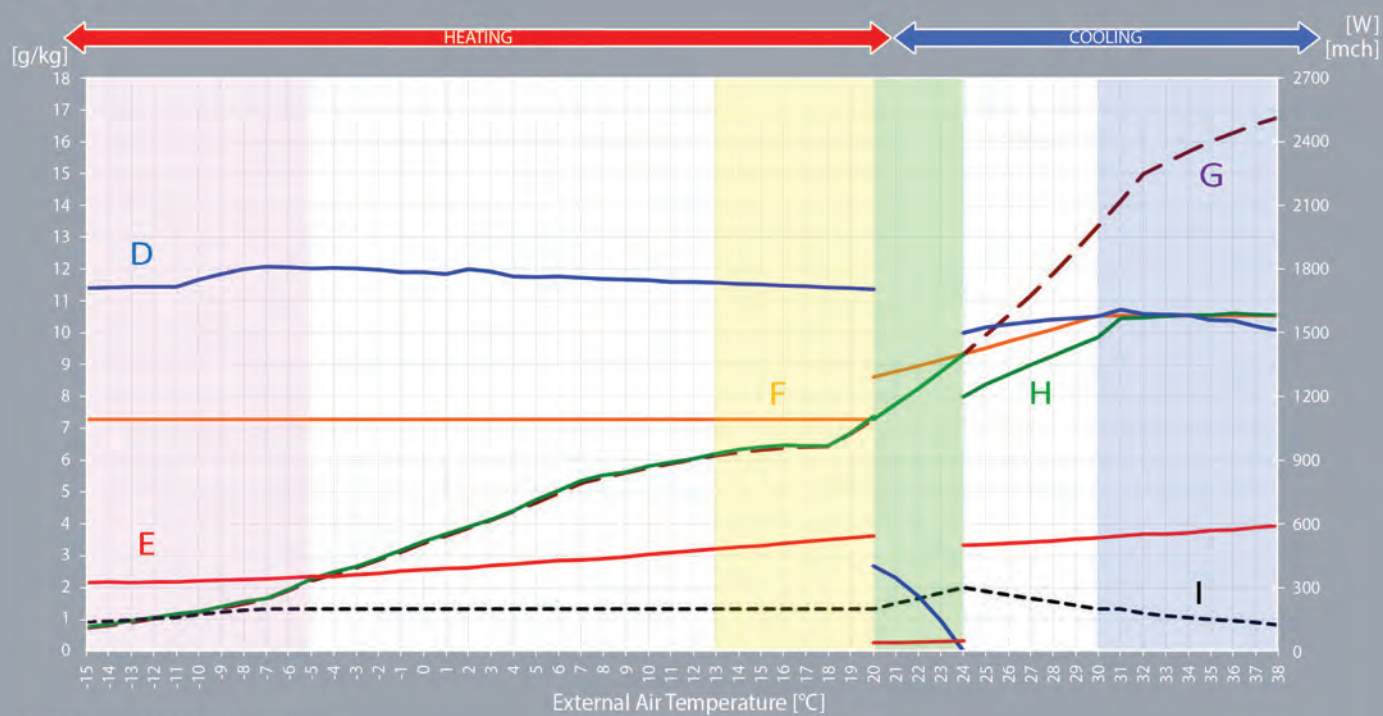
* For sizes 200-650 data include the electrical panel installed on the unit as standard.
The above data refers to a standard unit.

ELFOFresh² 200 operating criteria and performance



The chart shows the following variables:

- A** (A) Coefficient of performance in heating mode (COP) and in cooling mode (EER): it is the ratio between the power delivered and the power input of the compressor, auxiliary circuit and fans, in consideration of an ESP of 50 Pa;
- B** (B) Required ambient temperature
- C** (C) ELFOFresh² delivery air temperature in the room (°C)

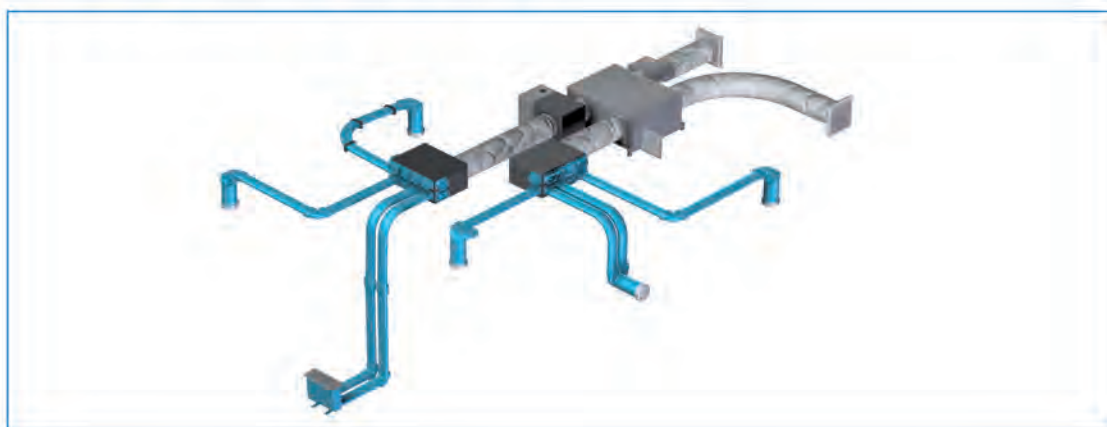


The chart shows the following variables:

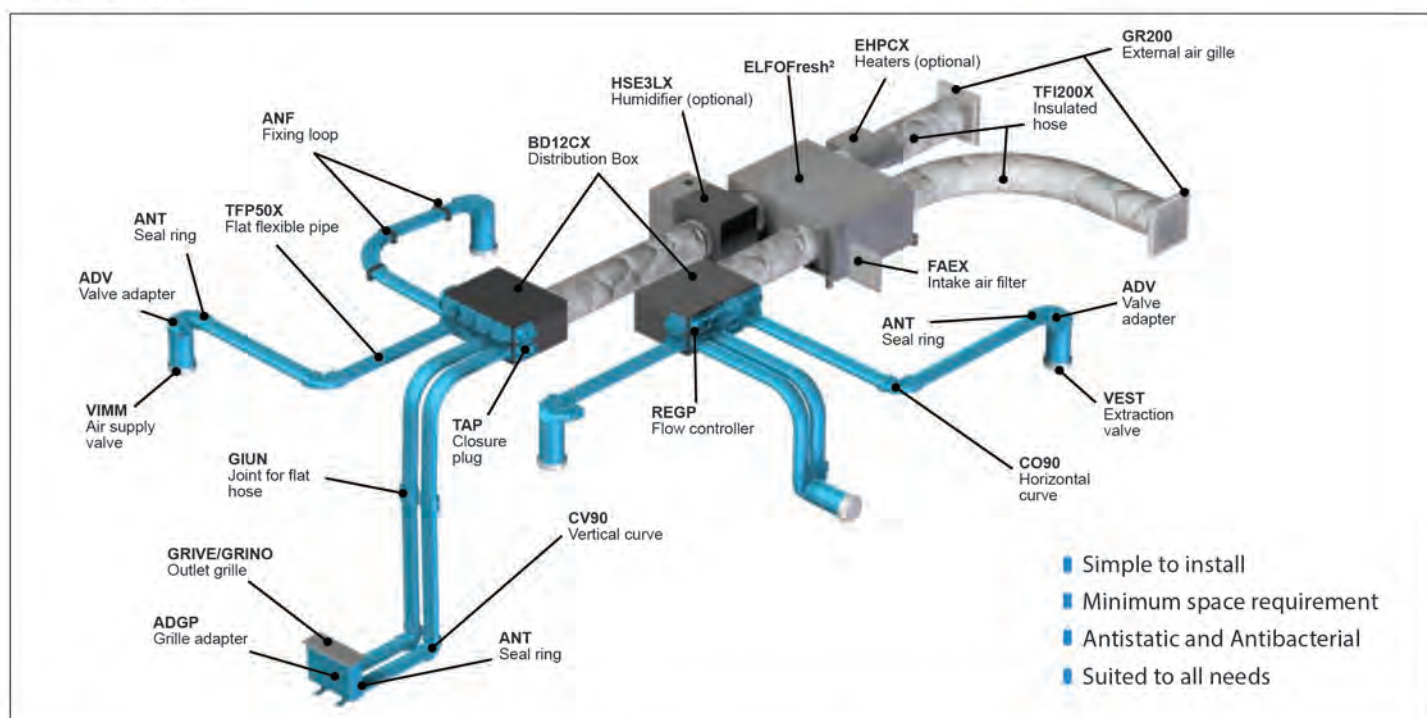
- D** Heating/cooling performance (W)
- E** Power input (W)
- F** Internal relative humidity (g/kg)
- G** External relative humidity (g/kg)
- H** Supply relative humidity (g/kg)
- I** Supply air flow (mch)

NOTE:
In locations where the outdoor air temperature falls below -5°C for a large number of hours per year, we recommend using the EHPCX accessory – ducted heater kit

ELFOFresh Air



Simple to install



Issues related to the selection, size and installation of the air distribution and the elements fitted on a traditional system are eliminated thanks to ELFOFresh Air. A clever mix of functionality and reliability, ELFOFresh Air is the exclusive system that is perfectly combined with ELFOFresh² to provide fresh air in domestic settings.

Guaranteed solution



With its ELFOFresh² complete solution, Clivet distinguishes itself also in the field of residential ventilation as its customers only need interact with one partner, with an all-in-one solution to meet the needs of the residential market in the best possible way. Just one partner means ensuring a quality result and service in a very short timeframe.

Accessories

Indoor air distribution accessories		TFP50X	50x100mm flat flexible tube in a 50m reel with insulation
		ANF	Fastening ring for flat flexible tube
		BD6CX	Distribution box with 6 connections
		BD12CX	Distribution box with 12 connections
		ANT	Sealing ring for flat flexible tube
		CV90	90° vertical curved fitting for flat flexible tube
		CO90	90° horizontal curved fitting for flat flexible tube
		GIUN	Joint for flat flexible tube
		ADGP	Adapter for air renewal flat inlet grid
		GRIVE	RAL9010 painted metal grid for wall/floor
		GRINO	Stainless steel grid for wall/floor
		ADV	Adapter for inlet/extraction valves for wall/ceiling
		VEST	DN125 ABS extraction valve
		VIMM	DN125 ABS inlet valve
Outdoor air distribution accessories		GR150	Wall-mounted square supply/return grid with circular DN150 connection
		GR200	Wall-mounted square supply/return grid with circular DN200 connection
		GR250	Wall-mounted square supply/return grid with circular DN250 connection
		TFI150X	DN150 insulated flexible tube (6m long)
		TFI200X	DN200 insulated flexible tube (6m long)
		TFI250X	DN250 insulated flexible tube (6m long)
		DY200	DN200-DN200-DN200 Y-branch
		DY250	DN250-DN200-DN200 Y-branch
		R2520	DN250-DN200 cross-section reduction
		GF150	DN150 Female/Female joint
		GF200	DN200 Female/Female joint
		GF250	DN250 Female/Female joint



Refrig. WATER



ELFOControl

In-view vertical installation
with thermostat on board (or recessed)Vertical/horizontal in-view
with remote thermostatVertical/horizontal recessed installation
with remote thermostat

Technical Datas

Sizes			3	5	11	15	17
Cooling capacity	(1)	kW	0,83	1,76	2,65	3,33	3,8
Sensible cooling capacity	(1)	kW	0,62	1,27	1,96	2,65	3,01
Max electrical power input (with DC motor)		kW	0,012	0,018	0,020	0,027	0,030
Heating capacity	(2)	kW	0,94	1,98	2,72	3,46	4,12
Max speed air flow		l/s	45	89	128	160	180
Fan type	(3)	-	TGZ				
Sound pressure level	(4)	dB(A)	24,2	25,3	25,6	26,3	27,6
Power supply		V/Ph/Hz	230 / 1 / 50				

Data referred to the following conditions:

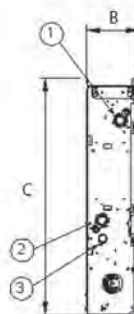
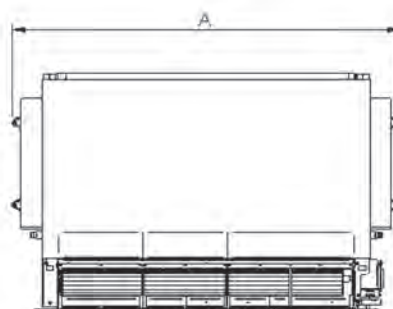
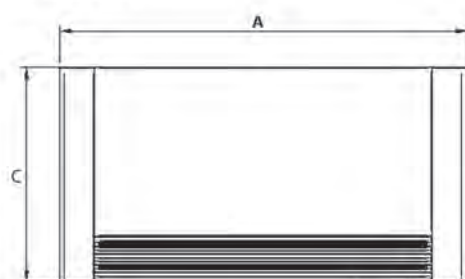
- (1) Ambient air 27°C/19,5 W.B.; inlet water 7°C and outlet water 12°C
 (2) Ambient air 20°C D.B.; inlet water 45°C
 (3) TGZ = tangential fan
 (4) Data referred to the min. fan speed, measured in an indoor ambient with a volume of 100 m³ and reverberation time of 0,5 seconds.

Accessories:

- KCCDX** Motor connection Kit for units with connections on the right side
KV3BX 3 way valve Kit with electro thermal head and balancing 2 pipes version
KV3B4X 3 way valve Kit with electro thermal head and balancing 4 pipes versions
KPDX Plinth kit
BACKVX Back aesthetic panel
FXPPX Floor fixing bracket kit
PMSTX Telescopic upper supply plenum kit
KASPX Return plenum kit
PR90MX Supply plenum kit at 90°

- GMX** Kit supply grille wall mounted
GRA1X Kit suction grille wall mounted
CSFIX Formwork for uncased installation
PCIX Uncased closure panel
HID-T2X HID-T2 Thermostat (external, only temperature)
HID-TI2X HID-Ti2 Thermostat (recessed, only temperature)
HID-T3X HID-T3 Thermostat (external, temperature and humidity)
HIDE1X HIDE1X Thermostat (external, only temperature)
HIDE2X HIDE2X Thermostat (recessed, only temperature)
HIDE3X HIDE3X Thermostat (external, temperature and humidity)

Dimensions

ELFORoom² In-view installation

Sizes		3	5	11	15	17
Length (A)	mm	737	937	1137	1337	1537
Depth (B)	mm	131	131	131	131	131
Height (C)	mm	579	579	579	579	579
Oper. weight	Kg	17	20	23	26	29

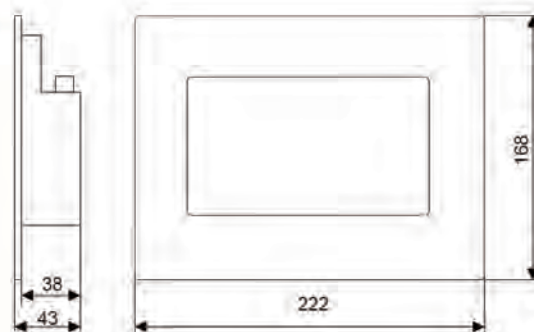
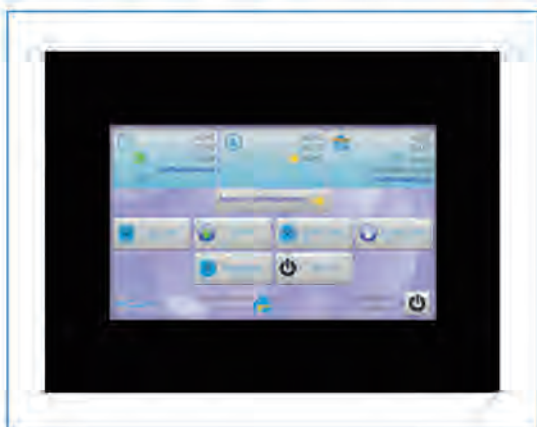
ELFORoom² recessed installation

Sizes		3	5	11	15	17
Length (A)	mm	527	727	927	1127	1327
Depth (B)	mm	126	126	126	126	126
Height (C)	mm	579	579	579	579	579
Oper. weight	Kg	9	12	15	18	21

Data referred to the standard unit.

Control unit for
independent
residential systems

ELFOControl²



ELFOControl² is supplied with:

- 12Vdc AL12X power supply unit (4 DIN modules)
- Ethernet/485 converter (3 DIN modules)
- Cat. 5 UTP Ethernet cable (5m long)

NOTE: the maximum distance between the Ethernet/485 converter and ELFOControl² is 90 meters

Technical data












Display dimensions inches	inches	7,2"
Display type		TFT color
Power supply voltage	V	12Vdc
Power	VA	24VA
Protection rating		IP 20
Weight	Kg	0.5

Elements for complete system management

	Functionality	Dimensions
Installazione		
CIECX: Recessed pre-installation box	Permits recessed installation of ELFOControl ²	216 x 168 x 73 mm
CBSX: Shielded cable for RS485 bus	Permits connection of all the devices comprising the system	Wire coil from 50 m
Radiant panels – Ambient terminals		
BMZRX: Radiant area module with RS485 communication port	Module to manage up to 6 HID thermostats and 6 control outputs, shut-off valves to feed radiant panels, radiators or heating furniture	157x90x60 mm
CMRSX: Single area module with RS485 communication port	Module to manage up to 1 HID thermostat and 1 control output, shut-off valves to feed radiant panels, radiators or heating furniture	105 x 90 x 60 mm
KGPRX: Mixing unit control module 517	Management module of a mixing group	210 x 155 x 80 mm
System components		
MIOX: Input/output module with RS485 communication port	Module for management of substitution generator (boiler), zone valves or boosters and remote consent	70 x 85 x 65 mm
Domestic hot water		
CACSX: Domestic hot water control 800	Module that allows to manage domestic hot water for the ELFOEnergy Horus, Compact, Ground, Vulcan, Vulcan Medium units	290 x 410 x 140 mm
ACS300X: 300 litre domestic hot water kit 1.231	300-litre domestic hot water storage tank without adjustment for heat pumps up to 10kWt	D.600 x 1615 mm
ACS500X: 500 litre domestic hot water kit 1.734	500-litre domestic hot water storage tank without adjustment for heat pumps up to 25kWt	D.750 x 1690 mm
ACS3SX: 300 litre domestic hot water kit without adjustment for heat pump 1.902	300-litre domestic hot water storage tank with coil for solar applications for heat pumps up to 10kWt	D.600 x 1615 mm
ACS5SX: 500 litre domestic hot water kit without adjustment for heat pump 2.576	500-litre domestic hot water storage tank with coil for solar applications for heat pumps up to 25kWt	D.750 x 1690 mm
Thermostats		
HID-T2X: Electronic ambient control HID-T2 75	Temperature only thermostat – wall installation	184 X 82 X 27 mm
HID-T3X: Electronic ambient control HID-T3 110	Temperature and humidity thermostat – wall installation	184 X 82 X 27 mm
HID-T12X: Electronic ambient control HID-Ti2 120	Temperature only thermostat – recessed installation	65 x 45 x 54 mm
HIDTI4NX: HID-Ti4 Modbus electronic room control device black 244	Temperature-only thermostat - recessed installation, black and can be connected to HID-URNX humidity sensor	67 x 45 x 50 mm
HIDTI4BX: HID-Ti4 Modbus electronic room control device white 244	Temperature-only thermostat - recessed installation, white and can be connected to HID-URBX humidity sensor	67 x 45 x 50 mm
HIDURNX: Modbus HID-UR electronic room control device black 133	Humidity sensor - uncased installation, black and can be connected to thermostat HID-Ti4NX	22 x 45 x 50 mm
HIDURBX: Modbus HID-UR electronic room control device white 133	Humidity sensor - uncased installation, white and can be connected to thermostat HID-Ti4BX	22 x 45 x 50 mm
AL12X: Power supply unit for HID-Ti4 thermostats and HID-UR sensor	Power supply unit for HID-Ti4 thermostats and HID-UR sensor	85 x 90 x 65 mm 4 DIN modules

THE FULL ELFOSystem RANGE

In addition to ELFOSystem GAIA, Clivet is able to supply a full range of heat pumps, air renewal units and room terminals to suit all system or installation application types.

ELFOEnergy HEATING/COOLING PRODUCTION	Air to water heat pump	Radiant panels or low temperature ambient terminals	  	ELFOENERGY HORUS Heat pump suitable for systems with radiant panels and water terminal units, with a design that guarantees quiet operation	ELFOENERGY EXTENDED INVERTER Inverter Heat pump optimised for cooling, suitable for systems with radiant panels and water terminal units.	ELFOENERGY MEDIUM Air cooled Heat pump for outdoor installation.
		High temperature radiators	  	ELFOENERGY HORUS + Heat pump, optimised for heating, suitable for traditional systems with radiators, and guaranteeing maximum efficiency.	ELFOENERGY VULCAN High temperature heat pump, for heating only, suitable for traditional systems with radiators.	ELFOENERGY VULCAN MEDIUM High temperature heat pump: it's able to produce hot water at 60°C even when the outdoor temperature falls to -10°C. The ideal one-stop heating, cooling and hot water solution for centralised systems in residential complexes, hotels and community buildings.
			 	ELFOENERGY GROUND The geothermal heat pump that can be used to heat and cool any kind of building, from new homes to renovation projects, using the free energy found in the ground or water and offering huge benefits in terms of energy saving.	ELFOENERGY GROUND MEDIUM Water cooled heat pump for specific applications with ground water or geothermal, ideal for multi-family and commercial buildings.	
	Water to water heat pump					
	AIR QUALITY ELFOFresh		ELFOFRESH LARGE	Air renewal and purification unit with active thermodynamic recovery for indoor installation.		
	HEATING/COOLING DISTRIBUTION ELFODistribution	 	ELFOSPACE OUT-V OUT-H IN-V IN-H ELFOSPACE BOX2	Water terminal unit for indoor horizontal or vertical visible or recessed installation. "Cassette"-type water terminal unit for indoor installation.		

SERVICES

Clivet has been operating on the Italian market for over 20 years, offering solutions for a range of different installation types and certified high efficiency heat pumps.

Our sales network covers the whole of Italy, providing our clients with commercial, technical and training support. Clivet's widespread distribution network offers its clients a highly professional service, providing them with highly detailed training in the products and systems. Consult the website www.clivet.com for information on local agents.



2 YEARS WARRANTY

Clivet produces his products with forefront technologies and materials and tests directly in his premises all the ready for shipment units, therefore assures to his customers the perfect state the products supplied. All the residential units have a 2 years warranty from start up date giving a further advantage to ELFOSystem on the quality and service side.



AFTER-SALES SERVICE

Our 110 After Sales Service Centres spread all over Italy are available to answer your questions concerning Technical assistance and start-up. The correct start-up represents the basis of an efficient installation to get the customer satisfaction. On request Clivet offers to his customers a pre-start-up service in order to verify directly during the system installation that all the elements are properly prepared for a correct start-up.

Call center: 199144663



ELFOSystem TRAINING

We dedicate part of our time for the training of installers and designers, organising specific courses comprised of a theory section, in which we present the systems, products and market opportunities, and a practical section, involving practice with the units themselves. Clivet training course is organized with courses for architects and designers and with three levels for installers:

- Basic Course for Installers to present the basic principles of the Clivet ELFOSystem
- Advanced Course, providing greater details about the system components, installation methods
- Specialized Course: Class A Installation course, with the aim to teach Autonomous Installers to be able to undertake installation, Start-up and Maintenance.



OUR WEB SITE

www.clivet.com

We see the World Wide Web as the ideal means for communicating with our many stakeholders around the world. Our site provides exhaustive information on our products and their applications for designers, installers and customers.



ELFOTool

ELFOTool is a simplified calculation Software allowing to:

- Perform an energy / environmental / economic comparison between ELFOSystem and a traditional system
- Wizard selecting the type and ELFOSystem elements

ELFOTool is on line available on www.clivet.com

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